



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

Your reference:
Our reference: FOI2022/00305

T L Jones
request-857060-d1238099@whatdotheyknow.com

26 April 2022

Dear T L Jones,

Freedom of Information Request – FOI2022/00305

I am writing in response to your email received by Post Office Limited (“**Post Office**”) on 26 April, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the following information:

“This is an FOI request relating to the new postage stamps with bar codes.

With regard to the bar codes on postage stamps please state:

- 1. What data will be collected from the bar code;**
- 2. Where will that data be stored;**
- 3. Who will the data be routinely shared with;**
- 4. Who will have access to that data on request?”**

I can confirm that Post Office does not hold the information you have requested.

Royal Mail, which is a separate company to Post Office, deal with stamps and it was their decision to include a bar code. There is no requirement for Post Office branches to scan the 2d barcodes on the new barcoded stamps. Post Office will not be collecting or storing any data from these barcodes.

You may find it helpful to see Royal Mail’s press releases about their barcoded stamps - <https://www.royalmailgroup.com/en/press-centre/press-releases/royal-mail-group/a-new-era-for-stamps-shaun-the-sheep-features-in-uk-s-first-video-stamp/> and [Barcoded Stamps: Reinventing The Humble Stamp \(royalmailgroup.com\)](#)

If you have any queries about this response, please contact me. Do remember to quote the reference number above in any future communications.

I am sorry I could not provide you with the information you requested on this occasion, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Team
Post Office Limited
Ground Floor
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20 Finsbury Street
London EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,

A handwritten signature in black ink that reads "JA Lawrence". The signature is written in a cursive style and is positioned to the left of a vertical line.

Jackie Lawrence
Information Rights Team
information.rights@postoffice.co.uk

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy