



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ

Your reference:
Our reference: FOI2022/00189

Paul Jones

request-839568-447c3f93@whatdotheyknow.com

15th March 2022

Dear Paul Jones,

Freedom of Information Request – FOI2022/00189

I am writing in response to your email received by Post Office Limited (“**Post Office**”) on 2 March, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

I can confirm that Post Office does hold the information you have requested in your email:

Please could you confirm that all Stock Remittances when returned from a branch are checked for accuracy.

Any returned value stock pouches are checked when processed at the stock centre.

If incorrect can you, please advise of how many stock remittance transaction corrections have been issued to branches during the past 12 months.

Between 1st March 2021 and 28th February 2022 were a total of 768 transaction corrections issued. Where a transaction correction is issued, the postmaster will receive notification setting out why this has been issued.

If you have any queries about this response, please contact me. Do remember to quote the reference number above in any future communications.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address above stating your reasons for your internal review request.

Yours sincerely,

Liesl Jackson
Information Rights Team
information.rights@postoffice.co.uk

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy