

Information Governance

Medical Directorate
NHS Grampian
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BY EMAIL
Gemma Howarth
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Date 23 February 2022
Our Ref FOI/2022/066
Enquiries to Information Governance Team
Extension 51319
Direct Line 01224 551319
Email gram.foi@nhs.scot

Dear Ms Howarth

Freedom of Information (Scotland) Act 2002

I refer to your e-mail dated 26 January 2022, requesting:

*“What is the name of your PAS supplier?
How much does this cost per annum?
What is the length of your contract for this service?
What is the total cost of your contract?
When does this contract expire?”*

*What is the name of your EPR supplier? (If you do not have an EPR simply state “None”).
How much per does this cost per annum?
What is the length of your contract for this service?
What is the total cost of your contract?
When does this contract expire?”*

*Does your trust run community services? (e.g.: District Nursing) (If no, simply state “No”).
If so, what is the name of your PAS/EPR supplier?
How much does this cost per annum?
What is the length of your contract for this service?
What is the total cost of your contract?
When does this contract expire?”*

*Does your Trust have an electronic prescribing and medicines administration system?
If so, who is the supplier of your ePMA system?
How much does your ePMA system cost per annum?
What is the total cost of the ePMA contract, over the life?
What is the length of your contract for this service?
When does your current contract expire?”*

I can now respond as follows:

What is the name of your PAS supplier?

Intersystems (TrakCare)

How much does this cost per annum?

NHS Grampian can advise this is exempt from release; s.33(1)(b) of the Act refers; Commercial interests and the economy – disclosure would prejudice substantially commercial interests.

What is the length of your contract for this service?

10 years

What is the total cost of your contract?

NHS Grampian can advise this is exempt from release; s.33(1)(b) of the Act refers; Commercial interests and the economy – disclosure would prejudice substantially commercial interests.

When does this contract expire?

2029

What is the name of your EPR supplier? (If you do not have an EPR simply state “None”).

How much per does this cost per annum?

What is the length of your contract for this service?

What is the total cost of your contract?

When does this contract expire?

Intersystems – Please see above.

Does your trust run community services? (e.g.: District Nursing) (If no, simply state “No”).

If so, what is the name of your PAS/EPR supplier?

Cambric (Morse)

How much does this cost per annum?

NHS Grampian can advise this is exempt from release; s.33(1)(b) of the Act refers; Commercial interests and the economy – disclosure would prejudice substantially commercial interests.

What is the length of your contract for this service?

3 years (+1+1) (options to extend up to 5)

What is the total cost of your contract?

NHS Grampian can advise this is exempt from release; s.33(1)(b) of the Act refers; Commercial interests and the economy – disclosure would prejudice substantially commercial interests.

When does this contract expire?

Should extension options be exercised 2nd August 2026.

Does your Trust have an electronic prescribing and medicines administration system?

Yes, this has recently been procured and is currently in the planning stage for implementation later this year.

If so, who is the supplier of your ePMA system?

CareFlow Medicines Management (formerly WellSky,JAC). Part of the System C Group.

How much does your ePMA system cost per annum?

NHS Grampian can advise this is exempt from release; s.33(1)(b) of the Act refers; Commercial interests and the economy – disclosure would prejudice substantially commercial interests.

What is the total cost of the ePMA contract, over the life?

NHS Grampian can advise this is exempt from release; s.33(1)(b) of the Act refers; Commercial interests and the economy – disclosure would prejudice substantially commercial interests.

What is the length of your contract for this service?

7 years.

When does your current contract expire?

7 years after go-live (exact date not known at this stage).

Under section 20 (1) of the Act, if you are dissatisfied with the way NHS Grampian has dealt with your request, you have a right to request a review of our actions and decisions in relation to your request, and you have a right to appeal to the Scottish Information Commissioner.

A request for review must be made within 40 working days and should, in the first instance, be in writing to: Directorate of Corporate Communications, Foresterhill House, Foresterhill, Aberdeen, AB25 2ZB or by email to gram.foi@nhs.scot

Requests for appeal can be made by using the Scottish Information Commissioner's online service at www.itspublicknowledge.info/Appeal or should be made in writing to: Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS Telephone: 01334 464610, Fax: 01334 464611.

If you remain dissatisfied following an appeal to the Scottish Information Commissioner your recourse is to the Court of Session on a point of law.

Yours sincerely



Roohi Bains
Information Governance Manager & Deputy DPO
NHS Grampian