

**Please reply to:**

Name: Jeanette Randall  
Title: FOI Officer  
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**By Email**

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Our ref: 6752

23 December 2021

Dear Dominic Claxton

**Freedom of information request**

I am writing in response to your request for information which has been handled under the Freedom of Information Act 2000 (FOIA).

Could you please provide the following information regarding your current Sterile Services Track and Trace system that is in use?

- Do you have an HSDU Department? [Yes](#)
- If yes, what Sterile Services Track and Trace system do you currently use? [Nexus](#)
- When did the contract start and when does the contract end? [This is a rolling contract and has been in use since 2004](#)
- How much do you spend on support for the system on an annual basis? [6k per year](#)
- Who is the current Sterile Services Manager? [Nigel Martin](#)

I hope this information is helpful, but if you are unhappy with our response, or the way in which your request has been handled, you may request an independent internal review. This would be undertaken by an appropriate senior member of staff at the Trust, who were not involved in dealing with your original request. We aim to deal with internal reviews within 20 working days following receipt. If you wish to request one, please set out your grounds for asking for the review in writing and send it by post or email:

By post: Please address your letter to "Freedom of Information – Information Access Appeal" and send it to our address as shown on this letter.

By Email:           Emails should be clearly marked 'Information access appeal' and sent to: [sash.foi@nhs.net](mailto:sash.foi@nhs.net).

Should you remain dissatisfied following an internal review, you would have the right to appeal to the Information Commissioner's Office (ICO). However, I should point out that under section 50 of the Freedom of Information Act, you are obliged to exhaust the Trust's own internal review process before appealing to the ICO. The ICO's contact details are:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113  
<http://ico.org.uk>

We would also welcome your feedback on how well we met your expectations in handling your FOIA request. If you have a couple of minutes, please click on this [link](#) to complete our Freedom of Information Customer Satisfaction Survey and let us know about your experience. The survey is anonymous – unless you choose to provide your reference number.

Please contact me, quoting our reference, if you have any queries concerning this letter and I will be happy to help.

Yours sincerely

Jeanette Randall  
FOI Officer