



Information Rights Team  
Post Office Limited  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London EC2Y 9AQ

Your reference:  
Our reference: FOI2021/00728

Peter Monck

By email:  
request-781102-a42a65d5@whatdotheyknow.com

17 August 2021

Dear Peter Monck,

### **Freedom of Information Request – FOI2021/00728**

I am writing in response to your email received by Post Office Limited (“**Post Office**”) on 10 August, which has been dealt with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you wrote the following:

Yarm post office closed in 2020 when the previous postmaster walked out, since then a one counter post office was set up in Strickland and Holt for 6 months, and was subsequently relocated to Elfin, in Fairfax court.

There is now a post on social media saying the previous post office in Fairfax court will be re-opening in September, but the staff at the current one counter post office know nothing about this.

Can you confirm if a post office is planned for the previous site in September please?

I can confirm that Post Office does hold the information you have requested and that we are currently looking for a new location for the Post Office service located in Elfin. Plans to re-open the old Post Office in Yarm have been unsuccessful.

If you have any queries about this response, please contact me. Do remember to quote the reference number above in any future communications.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Team  
Post Office Limited  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London  
EC2Y 9AQ  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 0303 123 1113  
<https://ico.org.uk>

Yours sincerely,

*L Jackson*

Liesl Jackson  
Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

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