



Department
for Work &
Pensions

DWP Central Freedom of Information
Team
Caxton House
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SW1H 9NA

Rick Burgess
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freedom-of-information-request@dwp.gov.uk

[DWP Website](#)

Our Ref: FOI2021/29716

Date: 28 April 2021

Dear Rick Burgess,

Thank you for your Freedom of Information (FOI) request received on 14 April. You wrote:

“I wish to know the location in London of the Departmental Transformation Area (DTA) where the pilot of an integrated assessment system for PIP and the Work Capability Assessment (WCA) is being held. Please list all the DWP offices and job centres, and assessments centres, (either DWP or run by outside contractors such as but not limited to Maximus, Atos or Capita). Please list the postcode areas where people will be subject to the pilot scheme.”

DWP Response

I confirm that we hold the recorded information to respond to your request.

The Departmental Transformation Area (DTA) site is not a pilot; it is a long-term approach and is an integral way of working for the Department as we try new ideas in a safe environment.

The DTA initial single site will be in Tresco House, Marylebone, London. There are no external suppliers – Capita, Independent Assessment Services (IAS) or Centre for Health and Disability Assessment (CHDA) – involved in the activities of the DTA. Tresco House will only deal with claimants living in E5, N2, N3, N4, N6 London post codes who are claiming Universal Credit (UC) or Employment Support Allowance (ESA) and/or Personal Independence Payment (PIP)

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,
DWP Central Freedom of Information Team
Department for Work and Pensions

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gov.uk or by writing to: DWP Central FOI Team, Caxton House, 6-12 Tothill Street, London, SW1H 9NA.

Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.

Website: [ICO Contact Information](#) or telephone 0303 123 1113.