



Department  
for Work &  
Pensions

DWP Central Freedom of  
Information Team  
Caxton House  
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London  
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Lynn mcdonald  
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[freedom-of-information-  
request@dwp.gov.uk](mailto:freedom-of-information-request@dwp.gov.uk)

[DWP Website](#)

Our Ref: FOI2021/26091

07 April 2021

Dear Lynn mcdonald,

Thank you for your Freedom of Information (Fol) request received on 30 March. You wrote:

“I'm aware that an ongoing award of personal independence payment is 10 years. Claimants awarded this are subject to a light touch review. I have looked and searched to see what a light touch review entails and means to no avail. Can you let me know the light touch review will entail if an assessment is required.”

### **DWP Response**

Following a search of our paper and electronic records, we have established that the information you requested is currently not held by this Department.

To be helpful, the light touch process has yet to be fully designed (the first ones will not be due until 2023 – 10 years after PIP was first introduced) but we would not expect it to involve a full assessment unless something has significantly changed. The review is intended to maintain a minimum level of contact with claimants. We will continue to involve our stakeholders in designing the review process so that it adds value and best meets the needs of our claimants.

If you have any queries about this letter, please contact us quoting the reference number above.

Yours sincerely,

DWP Central Freedom of Information Team  
Department for Work and Pensions

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### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwp.gov.uk](mailto:freedom-of-information-request@dwp.gov.uk) or by writing to: DWP Central Fol Team, Caxton House, 6-12 Tothill Street, London, SW1H 9NA.

Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF.  
Website: [ICO Contact Information](#) or telephone 0303 123 1113.