



HM Revenue
& Customs

Paul-brian

By email: request-726426-0fd6f7cb@whatdotheyknow.com

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Date: 15 April 2021
Our ref: FOI2021/04461

Dear Paul-brian

Freedom of Information Act 2000 (FOIA)

Thank you for your request, received on 15 March, for the following information.

“I’ll clarify my question. Does HMRC accept the decision decision of a Man/woman not to be addressed with the title Mr,Mrs,Miss etc? As online there is no option to proceed without ticking a title either Mr, Mrs, Miss etc?”

We can confirm we accept the decision of any of our customers who decide not to be addressed by a title (this includes, but is not limited to, Mr, Mrs, or Miss). We are not aware of any of our online services actively offering customers the option to specifically choose ‘no title’. However, some of these online services (such as the Personal Tax Account) do not require that a title be selected at all.

If you are not satisfied with this reply you may request a review within two months by emailing foi.review@hmrc.gov.uk, or by writing to the address at the top right-hand side of this letter.

If you are not content with the outcome of an internal review you can [complain to the Information Commissioner’s Office](#).

Yours sincerely,

Freedom of Information Team