



Robin Brooke

Business Support
Resources Group
Warwickshire County Council
Shire Hall, Warwick, CV34 4RL

Email businesssupport@warwickshire.gov.uk

Our ref: 6375396

Your ref:

Date: 8 February 2021

Dear Robin Brooke

Freedom of Information Act 2000

I can confirm that the information requested is held by Warwickshire County Council. Here is the response to your request:

- Who is your social media management and monitoring tool supplier?

Answer: Hootsuite Enterprise

- Start date & duration of framework/contract with supplier

Answer: Start date - 20/05/2020 Duration of Contract - 1 Year; End Date: 19/05/2021

- Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date

Answer: £6,250.00

- Who is the senior officer (outside of procurement) responsible for this contract?

Answer: Jayne Surman, Strategy and Commissioning Manager (Communications)

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 days of the date of receipt of the response to your original letter and should be addressed to:

Information Management
Shire Hall
Warwick

CV34 4RL
inforights@warwickshire.gov.uk

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Phone: 0303 123 1113

Website: www.ico.org.uk

I will now close your request as of this date.

Yours faithfully

Joanne Price
Senior Business Support Officer