

**Customer Information
Service**

County Offices
Newland
Lincoln
LN1 1YL

Robin Brooke

Please ask for: Finley Beddows
FOI Reference: 805362
Direct Dial: 01522 554011
Email:
customerinformationservice@lincolnshire.gov.uk
Date: 21 January 2021

Dear Robin Brooke

Freedom of Information Act 2000

Request

1. Who is your social media management and monitoring tool supplier?
 - a. Start date & duration of framework/contract with supplier.
 - b. Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date.
 - c. Who is the senior officer (outside of procurement) responsible for this contract?

Response

I can confirm that the information requested is held by Lincolnshire County Council. I have detailed below the information that is being released to you.

Lincolnshire County Council does not have a social media management and monitoring tool supplier. This is managed in-house.

Please quote the reference number 805362 in any future communications.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Lincolnshire County Council, Information Governance, County Offices, Newland,
Lincoln, LN1 1YL

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House

Water Lane
Wilmslow
Cheshire SK9 5AF.
Telephone: 0330 123 1113
Website: www.ico.org.uk

I will now close your request as of this date.

Yours faithfully

Finley Beddows
Customer Information Advisor