



Information Rights Team
Post Office Limited
Ground Floor
Finsbury Dials
20 Finsbury Street
London EC2Y 9AQ
033 3665 3951
Your reference:
Our reference: FOI2021/00007

John O'Sullivan

request-716311-4b0af7d0@whatdotheyknow.com

13 January 2021

Dear John O'Sullivan,

Freedom of Information Request – FOI2021/00007

I am writing in response to your email received by Post Office Limited (“**Post Office**”) on 6 January, which I am dealing with under the terms of the Freedom of Information Act 2000 (“**FOIA**”).

In your email you have requested the information shown below, and I can confirm that Post Office does hold some of the information you have requested.

How many Subpostmasters or counter staff (multis and independants) have tested positive for Covid?

Confirmed Coronavirus Case Closures is 106*

*This information is not captured at individual level. Post Office would not know who has had a Positive test, only that someone within the branch has tested positive, this could mean multiple people.

How many branches have had to temporarily close because of this?

Total Closures is 1,759*

*All closures are logged as Coronavirus so would cover instances of a positive case, reduced hours or self-isolation etc.

How many days of Covid caused closure has the network experienced?

Total Closure days is 2,419 (including weekend days)*

*Please note not all reports of cases had a closure and reopening date entered against them.

Is the rate of positive test and closure increasing?

The rate is currently lower than reported during March / April 2020, however the rates have begun to increase since 30th December 2020.

If you have any queries about this response, please contact me. Do remember to quote the reference number above in any future communications.

I hope the information I have provided on this occasion is useful, however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager
Post Office Limited
Information Rights Team
Ground Floor
Finsbury Dials
20 Finsbury Street
London
EC2Y 9AQ
information.rights@postoffice.co.uk

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Telephone: 0303 123 1113
<https://ico.org.uk>

Yours sincerely,

A handwritten signature in black ink that reads "JA Lawrence". The signature is written in a cursive style and is positioned to the left of a vertical line.

Jackie Lawrence
Information Rights Team
information.rights@postoffice.co.uk
<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>
@postofficenews

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