

Mr T Nightingale
[Request-70732-
d4fba5e7@whatdotheyknow.com](#)

FOIManager@metoffice.gov.uk
Direct tel: +44(0)1392 884036
Direct fax: +44(0)1392 885681

Our ref: 09-05-2011-141220-001

18 May 2011

Dear Mr Nightingale

Re: Freedom of Information: Release of Information under the Freedom of Information Act 2000

Your email dated 8 May 2011 has been considered to be a request for information in accordance with the Freedom of Information Act 2000.

You requested: 'Please will you supply me with full details of:

1. The number of non-Governmental (private) customers purchasing forecasting services from the Met Office in the years 2008, 2009, and 2010 respectively.
2. The total revenue received from non-Governmental (private) contracts for forecasting services provided by the Met Office in the years 2008, 2009, and 2010 respectively.'

The Met Office holds this information.

1. The Met Office Commercial revenue for the years requested is as follows:

2008/9:
Commercial Revenue: £29,421,000

2009/10:
Commercial Revenue: £29,365,000

2010/11:
These figures are not yet available.

The number of Commercial customers purchasing services from the Met Office is approximately 1,300 per year.

The Met Office definition of "commercial" is as follows:

"The Met Office also provides a range of weather and climate related services to a wide range of private sector customers. All Commercial business is secured on a competed basis, with revenue streams being derived from a number of different sectors including media, transport and consulting services to a number of other industries such as finance, engineering, construction, health and utility companies."

I hope this answers your enquiry.

The information supplied to you continues to be protected by the Copyright, Designs and Patents Act 1988. You are free to use it for your own purposes, including any non-commercial research you are doing and for the purposes of news reporting. Any other re-use, for example commercial publication, would require the permission of the copyright holder. Most documents supplied by the Ministry of Defence / Met Office will have been produced by government officials and will be Crown Copyright. You can find details on the arrangements for re-using Crown Copyright on the Met Office website at:

<http://www.metoffice.gov.uk/corporate/legal/licences.html>. Information you receive which is not subject to Crown Copyright continues to be protected by the copyright of the person, or organisation, from which the information originated. You must ensure that you gain their permission before reproducing any third party (non Crown Copyright) information

If you are unhappy with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Head of Corporate Information, 2nd Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOxxx@xxx.xx). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.gov.uk>.

Yours sincerely,

FOI Manager