



UK Visas
& Immigration

Freedom of Information
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FOI Reference: 61104

12 December 2021

Dear Ms Atkinson

Thank you for your enquiry of 9 November 2020, in which you requested information regarding in-country fee waiver requests. Your enquiries have been handled as a request for information under the Freedom of Information Act 2000.

Information Requested

Please disclose the total number of in-country fee waiver requests received each month by the Home Office between 01/01/2020 and 31/10/2020. Please also disclose the number of these which were granted and those which were refused.

If possible, break down these figures according to application pathway (e.g. FLR (M), SET (M) etc) within the cost limit, please do so. If not, please supply total monthly figures as above.

Response

We apologise for the delay in providing your requested information.

The data is provisional management information and is subject to change. Please find the data below;

Month 2020	Total claims	Accepted	Rejected
January	1986	985	843
February	1814	1156	508
March	1905	1358	402
April	1711	1359	208
May	2067	1722	195
June	2187	1835	177
July	3087	2569	246
August	2916	2414	185
September	3191	2552	163
October	3226	2417	141
Totals	24090	18367	3068

The number of accepted and rejected cases do not match the total sum as the total sum includes cases outstanding and other outcomes, such as, for example, 'Void' and 'Withdrawn'.

The 'Accepted' and 'Rejected' figures in each row relate to the applications raised in that month and do not necessarily refer to the month in which the decisions were made.

These figures have been taken from a live operational database. As such, numbers may change as information on that system is updated.

We have not included any data for the second part of your request since Fee Waiver claims are now separate applications and are no longer directly attached to the application against which they are redeemed. Providing the data would involve manual scrutiny of all cases within scope and would therefore exceed the Freedom of Information cost limit.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to foirequests@homeoffice.gov.uk, quoting reference **61104**. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the Department's handling of your information request would be reassessed by staff who were not involved in providing you with this response. If you were to remain dissatisfied after an internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the FOI Act.

Yours sincerely

C. Walls
Central Operations Team

We value your feedback, please use the link below to access a brief anonymous survey to help us improve our service to you:

<http://www.homeofficesurveys.homeoffice.gov.uk/s/108105TAZNG>