



**North West London**  
Collaboration of  
Clinical Commissioning Groups

15 Marylebone Road | London | NW1 5JD

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13 October 2020

Dear Mr Fallon,

**Freedom of Information request**  
**North West London CCGs (Ref: CCG/15079-15086)**

Thank you for your Freedom of Information request made to the North West London CCGs (NHS Brent CCG, NHS Central London CCG, NHS Ealing CCG, NHS Hammersmith & Fulham CCG, NHS Harrow CCG, NHS Hillingdon CCG, NHS Hounslow CCG, and NHS West London CCG).

The CCGs work together collaboratively and share an ICT function. This is a joint response on behalf of the eight CCGs.

**Your request and our response is as follows:**

Please find a request for information regarding your organisations' printers/printing devices/associated contracts.

I would be grateful if you could reply to the questions below.

Question 1) Companies awarded?

a. Photocopiers/MFDs

**The CCGs have an MFD estate which we own outright and have no managed service.**

b. Printers

**The CCGs do not have any printers.**

c. Print room / reprographics

**The CCGs do not operate a print room.**

Question 2) Length of contract/s and end dates?

a. Photocopiers/MFDs

b. Printers

c. Print room / reprographics

**As above.**



The North West London Collaboration of Clinical Commissioning Groups is a partnership of eight Clinical Commissioning Groups working to transform the quality of health and social care across North West London. The collaboration includes Brent, Central London, Ealing, Hammersmith and Fulham, Harrow, Hillingdon, Hounslow, and West London Clinical Commissioning Groups.

Question 3) Number of devices?

a. Photocopiers/MFDs

**The eight CCGs across all office sites have 30 MFDs.**

b. Printers

**0.**

c. Print room / reprographics

**None.**

Question 4) Annual print/copy volume

a. Photocopiers/MFDs

**This is not logged.**

b. Printers

**No printers.**

c. Print room / reprographics

**No print room.**

Question 5) Annual spend?

a. Photocopiers/MFDs

**No annual spend.**

b. Printers

**0**

c. Print room / reprographics

**0**

Question 6) Details on how these were procured. i.e. By Framework a. Procurement method b. If Framework, please state which one.

**Originally via NHS framework. More recently via quotes from suppliers for individual replacements meeting SFI requirements.**

Question 7) Do you have any print management software? If so, which software?

**Standard Windows server print admin + FollowMe secure print.**

Question 8) Do they supply you with any scanning software (additional to the software native to the device)?

**No.**

Question 9) What Document Management solution/s do you currently use within your organization?

**Windows NFS.**

Question 10) Who are the procurement & business/IT contacts within your organization responsible for the decision on MFD's and the contract(s)? What is their job title, and their contact telephone & email details?

**David Thomas, Deputy Director ICT Operations, Faisal Siddiqi, Head of Programme Delivery and Business Development, and Harjit Rai, Asset and Procurement Manager. Contact on [nwlccgs.communications.nwl@nhs.net](mailto:nwlccgs.communications.nwl@nhs.net).**

If you are dissatisfied with our response you can request an internal review of your response by emailing [nwlccgs.ccg.foi@nhs.net](mailto:nwlccgs.ccg.foi@nhs.net). The outcome will be reported back to you. Where you feel your request has still not been dealt with properly, you can

appeal to the Information Commissioner by writing to: *The Information Commissioner, Wycliffe House, Water Lane, Wilmslow SK9 5AF.*

Further information on the Freedom of Information Act is available at:  
<http://www.ico.org.uk>.

Yours sincerely,

Freedom of Information Team