



Home Office

Digital, Data and Technology
BICS Technology Portfolio
Metro Point
Croydon
CR0 2EU

www.gov.uk/home-office

M Esslemont
Via Email to:
request-682907-f97c6e42@whatdotheyknow.com

27 August 2020

Dear M Esslemont,

Freedom of Information Act 2000 Request - Our Reference 59844

Thank you for your e-mail of 9 August 2020 in which you requested a list of active category fields on the Case Information Database (CID) relating to voluntary returns/ departure. The list could include, but should not be limited to, 'type' of return (e.g. 'assisted' etc), flight information, and contractor name/s.

Your request has been handled as a request for information under the Freedom of Information Act 2000. Your request is enclosed at **Annex A**.

The Voluntary Returns Service (VRS) confirmed that they can use any field in CID which is dependent on the case or requirement. There are only a few fields that they do not use but they will always check the detention restrictions fields, close the reporting restriction fields and frequently add notes to an asylum case.

The main screens used by VRS are shown in **Annex B**.

Yours sincerely,

BICS Technology Portfolio
Email: foirequests@homeoffice.gov.uk

Annex A – FOI Request (Our Reference 59844)

From: M Esslemont [request-682907-f97c6e42@whatdotheyknow.com]

Sent: 09 August 2020 16:15

To: FOI Requests <FOIRequests@homeoffice.gov.uk>

Subject: 59844 - Freedom of Information request - Voluntary return: Category fields

Dear Home Office,

Please consider this a request for information under the FOI Act 2000. Please list the active category fields on the Case Information Database (CID) relating to voluntary returns/departure. This could include, but is not limited to, 'type' of return (e.g. 'assisted' etc), flight information, and contractor name/s.

Yours faithfully,

M Esslemont

Annex B – Main screens used by VRS

Special Conditions

Case Type

Case Outcome

Notes

Departure Case Type

Authority To Remove Given

Authorised By User

Authorised By Unit

Disclaimer Signed

Cost Incurred By

Outcome Date

Departure Outcome

RD Set For

Departure Centre

Departure (Unit)

Port of Departure

Final Destination

Booking Ref

Date Cancelled

Cancel Code

Authorised By

Carrier

Service No.

From

Departure Date/Time

To

Arrival Date/Time