



Information Rights Team  
Post Office Limited  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London EC2Y 9AQ  
033 3665 3951

Our reference: FOI2020/00471

Mr Mark Daniels  
[request-677212-d2f77397@whatdotheyknow.com](mailto:request-677212-d2f77397@whatdotheyknow.com)

22 July 2020

Dear Mr Daniels,

### **Freedom of Information Request – FOI2020/00471**

I am writing in response to your email received by Post Office Limited ("**Post Office**") on 15 July 2020, which I am dealing with under the terms of the Freedom of Information Act 2000 ("**FOIA**").

In your email you have requested the following information:

*Is there a Licence in place between Royal Mail and Post Office Ltd for Royal Mail to Collect, Handle and or Deliver Flammable items for Post Office Ltd? If so, could you provide details of the Packaging requirements associated with such items?*

I can confirm that Post Office does hold the information you have requested, please find attached Royal Mails Prohibited and Restricted Items leaflet which details the items that Post Office branches are able to accept for transit. The Leaflet also provides packaging requirements.

If you have any queries about this response, please contact me. Do remember to quote the reference number above in any future communications.

[I hope the information I have provided on this occasion is useful/I am sorry I could not provide you with the information you requested on this occasion], however if you are dissatisfied with the handling of this response, you do have a right to request an internal review. You can do this by writing to the address below stating your reasons for your internal review request.

Information Rights Manager  
Post Office Limited  
Information Rights Team  
Ground Floor  
Finsbury Dials  
20 Finsbury Street  
London  
EC2Y 9AQ  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)

If, having requested an internal review by Post Office, you are still not satisfied with our response you also have a right of appeal to the Information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Telephone: 0303 123 1113  
<https://ico.org.uk>

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Kerry Moodie', enclosed in a thin black rectangular border.

Kerry Moodie  
Information Rights Team  
[information.rights@postoffice.co.uk](mailto:information.rights@postoffice.co.uk)  
<http://corporate.postoffice.co.uk/secure-corporate/about-us/access-to-information/>  
@postofficenews

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