

Our Ref: IM-FOI-2020-0867  
Date: 19 May 2020



## FREEDOM OF INFORMATION (SCOTLAND) ACT 2002

I refer to your recent request for information which has been handled in accordance with the Freedom of Information (Scotland) Act 2002.

For ease of reference, your request is replicated below together with the response.

**Apparently the initial incident codes and descriptors has recently been changed, can you please send me the current initial incident codes and descriptors**

There has been no recent change to the incident classification codes in use which are as set out below.

Police Scotland has however introduced a new way of assessing calls to its 101 and 999 service that will enable specially trained officers and staff to make an enhanced assessment of threat, harm, risk and vulnerability.

The new approach offers a wider range of options to provide assistance based on the callers needs and circumstances.

All the details are available on the Police Scotland website at the following link:

[www.scotland.police.uk/contact-us/every-caller-is-different/](http://www.scotland.police.uk/contact-us/every-caller-is-different/)

Each incident is THRIVE assessed - the process is explained in the above link - it means that we might deal with the same type of call differently depending on the needs of the caller after assessing their vulnerability and the risk and harm posed to them.

CODE	DESCRIPTION
AA-92	PERSONAL ATTACK ALARM
AA-94	AUDIBLE ONLY
AA-95	POLICE INSTALLATION
AA-96	LONE WORKER
AA-97	CCTV
AD-01	EXTERNAL FORCE REQUEST
AD-02	LOSS OF 999 SERVICE
AD-03	VIP VISIT

CODE	DESCRIPTION
AD-04	EXERCISE
AD-05	TASK INCIDENT
AD-06	INTERNAL FORCE REQUEST
AD-07	ERROR
AD-08	LOST/FOUND PROPERTY
AD-09	POLICE INFORMATION
AD-10	SPECIAL EVENTS/OPERATIONS
AD-11	FALSE CALL
AD-19	DUPLICATE INCIDENT
AD-21	POLICE EMERGENCY
AD-22	POLICE GENERATED ACTIVITY
AD-23	ASSIST MEMBER OF THE PUBLIC
AD-31	MESSAGE FOR DELIVERY
AD-32	BAIL/CURFEW/ADDRESS CHECKS
AD-52	STANDING COMPLAINT
AD-74	LICENSING
AD-75	DOMESTIC BAIL CHECK
AD-80	EXTERNAL AGENCY REQUEST
AD-99	TEST INCIDENT
AD-MI	MAJOR INCIDENT
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AB-24	PUBLIC NUISANCE
AB-27	DRUGS/SUBSTANCE MISUSE
AB-28	DISTURBANCE
AB-46	ABANDONED VEHICLES
AB-53	NOISE
AB-55	DRINKING IN PUBLIC
AB-56	NEIGHBOUR DISPUTE
AB-57	COMMUNICATIONS
AB-58	HATE CRIME
AB-59	ASBO
CR-60	WILDLIFE CRIME
CR-61	ABDUCTION/EXTORTION/SEXTORTION
CR-62	SEXUAL OFFENCE
CR-63	ROBBERY

CODE	DESCRIPTION
AA-91	INTRUDER
CR-64	THEFT
CR-65	VEHICLE CRIME
CR-66	BOGUS CALLER
CR-67	HOUSEBREAKING
CR-68	CRIME IN PROGRESS
CR-69	SUSPECT PERSONS
CR-71	ASSAULT
CR-78	DAMAGE
CR-79	OTHER CRIME
PS-29	PUBLIC DEMO
PS-30	ESCAPEE/AWOL
PS-33	INDUSTRIAL DISPUTE
PS-34	FIREARMS INCIDENT
PS-35	BOMB THREAT
PS-36	SUSPICIOUS INCIDENT
PS-81	FIRES
PS-82	EXPLOSION
PS-83	UTILITIES INCIDENT
PS-84	CHEMICAL SPILLAGE
PS-85	ANIMALS
PS-86	WEATHER
PS-87	WATERBORNE INCIDENT
PS-88	EXPLOSIVES FOUND
PS-89	CBRN
PW-25	MISSING PERSON/ABSCONDER
PW-26	SUDDEN DEATH
PW-38	UNAUTHORISED ENCAMPMENT
PW-40	DOMESTIC INCIDENT
PW-51	ACCIDENTS
PW-70	ABANDONED/SILENT 999 CALL
PW-72	CONCERN FOR PERSON
PW-73	INSECURE PREMISES
PW-76	CHILD PROTECTION
PW-77	IMMIGRATION

CODE	DESCRIPTION
PW-90	SEARCH AND RESCUE
TR-41	ROAD TRAFFIC COLLISION
TR-43	ROAD TRAFFIC MATTER
TR-44	VEHICLE PURSUIT
TR-45	RAIL INCIDENT
TR-47	MARITIME INCIDENT
TR-48	AIRPORT GROUND INCIDENT
TR-49	AIRPORT FULL EMERGENCY
TR-54	ROAD TRAFFIC OFFENCE
TR-50	AVIATION INCIDENT
AA-98	VEH TRACK AND RECOVERY
AA-99	VEHICLE AUDIBLE ALARMS
TR-15	DRONE/UAS/UAV INCIDENT
PS-37	PLANNED SHOOT / PEST CONTROL
AD-20	FORENSIC EXAMINATION
CR-16	FRAUD INCIDENT
AD-12	SCHENGEN INCIDENT
PW-17	HUMAN TRAFFICKING

Should you require any further assistance please contact Information Management - Dundee on 01382 596657 quoting the reference number given.

If you are dissatisfied with the way in which Police Scotland has dealt with your request, you are entitled, in the first instance, to request a review of our actions and decisions.

Your request must specify the matter which gives rise to your dissatisfaction and it must be submitted within 40 working days of receiving this response - either by email to [foi@scotland.pnn.police.uk](mailto:foi@scotland.pnn.police.uk) or by post to Information Management (Disclosure), Police Scotland, Clyde Gateway, 2 French Street, Dalmarnock, G40 4EH.

If you remain dissatisfied following the outcome of that review, you are thereafter entitled to apply to the Office of the Scottish Information Commissioner within six months for a decision. You can apply [online](#), by email to [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info) or by post to Office of the Scottish Information Commissioner, Kinburn Castle, Doubledykes Road, St Andrews, Fife, KY16 9DS.

Should you wish to appeal against the Office of the Scottish Information Commissioner's decision, there is an appeal to the Court of Session on a point of law only.

As part of our commitment to demonstrate openness and transparency in respect of the information we hold, an anonymised version of this response will be posted to the Police Scotland Freedom of Information [Disclosure Log](#) in seven days' time.