



From Paralegal: Lizi Mutter
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Adam Hodgson
By email: request-655246-aa2fb22a@whatdotheyknow.com

8 April 2020

Dear Mr Hodgson

Thank you for your FOI request dated 15 March 2020 regarding the bus service at the University of Chichester.

Your request appears below, with our responses interleaved:

1. The subsidies provided by the university, to external bus companies operating university bus routes, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible:

- *Student travel*
- *University staff travel*
- *Any other subsidy provided*

2019/20 - £223k

The information for the rest of the years cannot currently be obtained due to our service provider currently being under resourced and not fully operational due to COVID-19 and University staff remote working.

2. The expenditure on, and income from, any university provided bus services, including shuttle buses, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible:

- *Student travel*
- *University staff travel*
- *Bus staff salary*
- *Equipment costs, covering vehicles and facilities or Any other operating costs If the breakdown is not possible, a single expenditure and single income figure for each academic year would be acceptable.*

This information cannot currently be obtained due to current working conditions caused by COVID-19. Furthermore, the bus staff salary and equipment costs are not held by the University and this information would need to be obtained directly from our supplier, Stagecoach.

3. The number of complaints received by the university regarding university bus services, for the last 5 complete academic years (2014/15 to 2018/19).

No official complaints have been made to the University.

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to FOI@chi.ac.uk. Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'L. Mutter', written in a cursive style.

Lizi Mutter
Paralegal