



Department for Digital, Culture, Media & Sport

Freedom of Information Team
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5 June 2020

M Davidson
request-649584-7f25a04a@whatdotheyknow.com

Our Ref: FOI2020/04118

Dear Mr Davidson,

Thank you for your email of 23 March, following up our response to FOI2020/02487, in which you made the following request for information:

“The <https://labs.thinkbroadband.com/local/uk> only gives percentage coverage, and not the number of properties, therefore the actual number of properties receiving sub 24Mbps cannot be determined.

As I referred to the FOI Case 275233 Response there should have been no misunderstanding of the request and I look forward to receive the number (not as a percentage) of said properties.”

Please accept my apologies for the delay in our response. We have dealt with your request under the Freedom of Information Act 2000 (the Act). I can confirm that the Department for Digital, Culture, Media and Sport (DCMS) holds information in scope of your request.

The latest overall estimate for the number of premises that may have benefitted from a speed uplift less than a minimum speed of 24Mbps as a result of upgrades under the Superfast Broadband Programme is 610,000.

We note you requested an Internal Review of this case on 25 April. However, as we were still dealing with your request at that stage and we consider this response to provide you with the information you requested, we have not yet actioned your Internal Review request. If you would like us to proceed with an Internal Review of your request that then please let us know.

Yours sincerely,

Freedom of Information Team
Department for Digital, Culture, Media and Sport

Complaints and comments

As is customary in our replies, I should explain that if you are dissatisfied with any aspect of our response to your request for information, and/or wish to appeal against information being withheld from you, please send full details within two calendar months of the date of this response to: foi@culture.gov.uk. You have the right to ask the Information Commissioner (ICO) to investigate any aspect of your complaint. Please note that the ICO is likely to expect internal complaints procedures to have been exhausted before beginning an investigation.

