

Date: 5<sup>th</sup> March 2020

Sent via email

Dear Viren Patel

## 1. Background

I refer to your request for information under the Environmental Information Regulations 2004 (“Regulations”), received by us on 25<sup>th</sup> February 2020, which reads as follows:

Please could I make a request for a list of all the water reservoirs that are under your ownership, with information on their primary purpose.

I would also request for additional information on each reservoir sites energy usage/emissions (e.g. if there was a water treatment works on pumping facility on site). This information can be provided in the form of estimated kWh/y and kg.CO2 respectively.

This letter provides the response to your request.

## 2. South West Water's (SWW) Response

I can confirm that SWW does hold information of the type you have requested.

Under the Regulations, SWW has a duty to individuals requesting information to make that information available on request. SWW must comply with this duty, unless one of the exceptions contained within the Regulations applies.

The data you have requested is attached to the email as an Excel file.

## 3. Further Queries

Should you have any questions, please contact us at [finreg@southwestwater.co.uk](mailto:finreg@southwestwater.co.uk). If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 40 working days of the date of receipt of this response and should be addressed to Sally Mills (Regulatory Director) who can be contacted by e-mail on [EIRinternalreviews@southwestwater.co.uk](mailto:EIRinternalreviews@southwestwater.co.uk)

If you are dissatisfied with the outcome of the internal review, you can apply, without charge, to the Information Commissioner, who will consider whether SWW has complied with its obligations under the Regulations, and can require SWW to remedy any problems. You can find out more about how to do this, and about the Regulations in general, on the Information Commissioner's website at: [www.ico.org.uk](http://www.ico.org.uk). Complaints to the Information Commissioner can be made via the "report a concern" section of the Information Commissioner's website.

With best regards,

South West Water

Peninsula House, Rydon Lane, Exeter, EX2 7HR [www.southwestwater.co.uk](http://www.southwestwater.co.uk)