

26 February 2020

Dear Mr Couldwell,

Request for information under the Freedom of Information Act (FOIA) 2000 – 2020-198-FOI

Thank you for your recent request for information under the Freedom of Information Act, which is referenced at Annex A. This letter is to provide you with the outcomes of your request.

The Act says that you are usually entitled to be told whether we hold any information that falls within the scope of your request and, if we do, to have that information provided to you except where it is covered by an exemption.

Our response to your request

We don't currently have Oracle or SAP, and thus we don't hold information to answer your questions. Please see Annex A for more details.

Appeals

You have the right to appeal this decision. Details of our appeals process and what to do if you are unhappy with the outcome of that process are provided at Annex C.

Yours Sincerely,

Robyn,
FOI Team

ANNEX A: Your request

Copied below is your request, for your reference, and our responses in blue.

Are you running an Oracle or SAP ERP solution? No

All answers below are N/A.

If so, what version are they currently running on and which modules are you using?

Are you planning to upgrade in the next 12-18 months?

Do you have plans to move to a SAAS model?

Do you have plans to migrate our current ERP to a cloud Solution?

Do you run Oracle Databases?

If so what versions, are you planning an upgrade in the next 12 – 18 months?

Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?

Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?

What is the value of the SAP Support contract and when does it renew?

What is the value of the Oracle support contract and when does it renew?

Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?

Do you currently work with any SAP or Oracle third party support providers?

ANNEX B: Refusal Notices: none issued

ANNEX C: Copyright and Appeals

The following section explains our standard approach to copyright and provides details of our FOI appeals process in case you are dissatisfied with our response.

Some of the information that we provide in response to requests under the Freedom of Information Act will be subject to copyright protection. In most cases the copyright will be owned by OfS. The copyright in other information may be owned by another person or organisation, as indicated in the information itself.

You may use any information supplied for your own use, including for non-commercial research purposes. The information may also be used for the purposes of news reporting. However, any other type of re-use, for example, by publishing the information or issuing copies to the public will require the permission of the copyright holder.

Please note that it is your responsibility to determine whether there are any obligations of confidentiality or other legal obligations which restrict your ability to make onward disclosure of this material.

If you think that an exemption has been wrongly applied or you are otherwise dissatisfied with our response you may submit an appeal to OfS' FOI Appeals Panel. We will need to receive your appeal within two calendar months of your receipt of this letter. After this time, we will consider your request for information closed.

Should you wish to appeal, please write to:

Freedom of Information Officer
Office for Students
Nicholson House
Lime Kiln Close
Stoke Gifford
Bristol
BS34 8SR

Or email us at: foi@officeforstudents.org.uk

Please state the reasons for your appeal. The Chair of the Appeal Panel will contact you to advise you of the outcome. Further details of the internal appeal process are available on our web-site: <https://www.officeforstudents.org.uk/contact/how-to-request-information-from-us/how-to-appeal/> . A printed copy is available on request.

If you are unhappy with the outcome of your appeal to OfS

Under section 50 of the Freedom of Information Act you have the right to complain to the Information Commissioner if you believe that your request has not been handled correctly. The Information Commissioner will not consider your complaint unless you have first been through our appeals process. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Tel.: 0303 123 113 or 01625 545745

E-mail: casework@ico.org.uk (please note that this e-mail may not be secure)

We would encourage you to contact the ICO to confirm time limits for the submission of complaints.

You can find out more about the Freedom of Information Act and how it affects you from the Information Commissioner's website: <http://www.ico.org.uk/>.