

By email only: [request-648648-5d80be82@whatdotheyknow.com](mailto:request-648648-5d80be82@whatdotheyknow.com)

24 February 2020

**Our Reference: FOI 1480**

Dear Mr Couldwell,

Thank you for your emails dated 21 February to the Civil Service Commission (CSC), Office of the Commissioner for Public Appointments (OCPA), and Advisory Committee on Business Appointments (ACOBA), which requested the following information:

*Are you running an Oracle or SAP ERP solution?*

*If so, what version are they currently running on and which modules are you using?*

*Are you planning to upgrade in the next 12-18 months?*

*Do you have plans to move to a SAAS model?*

*Do you have plans to migrate our current ERP to a cloud Solution?*

*Do you run Oracle Databases?*

*If so what versions, are you planning an upgrade in the next 12 – 18 months?*

*Do you own perpetual Oracle Licences, do you Pay Oracle directly or through a shared service or other framework?*

*Do you own Perpetual SAP Licences, do you Pay SAP directly or through a shared service or other framework?*

*What is the value of the SAP Support contract and when does it renew?*

*What is the value of the Oracle support contract and when does it renew?*

*Who is commercially responsible for looking after the contract for the Oracle and/or SAP renewals?*

*Do you currently work with any SAP or Oracle third party support providers?*

I am dealing with this request under the terms of the Freedom of Information Act 2000 (the Act).

The Commission is a small organisation, which shares its secretariat with OCPA and ACOBA. As such, I am responding on behalf of all three organisations.

CSC, OCPA and ACOBA are sponsored by the Cabinet Office. The secretariat does not run any Oracle or SAP solutions; overheads charges are

paid to Cabinet Office, which provides support services (such as IT, finance and HR/payroll systems). You may, therefore, wish to send your request to the Cabinet Office, at: [foi-team@cabinetoffice.gov.uk](mailto:foi-team@cabinetoffice.gov.uk)

If you are unhappy with the service you have received in relation to your request or wish to request an internal review, you should write to:

Peter Lawrence  
Chief Executive  
Civil Service Commission  
Room G/08  
1 Horse Guards Road  
London  
SW1A 2HQ

E-mail: [chief.executive@csc.gov.uk](mailto:chief.executive@csc.gov.uk)

You should note that the Civil Service Commission will not normally accept an application for internal review if it is received more than two months after the date that the reply was issued.

If you are not content with the outcome of your internal review, you may apply directly to the Information Commissioner for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted the complaints procedure provided by the Civil Service Commission. The Information Commissioner can be contacted at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
SK9 5AF

Yours sincerely,

**Daniella Emery**  
Commission Secretariat