

Mr Bobby Lightfoot
Reply by email: [request-642579-
c379b4ca@whatdotheyknow.com](mailto:request-642579-c379b4ca@whatdotheyknow.com)

Telephone: 01636 655216/7
Email: freedom@newark-sherwooddc.gov.uk

Your ref:
Our ref: **RFI-2020-0118**

12 February 2020

Dear Mr Lightfoot

Request for information: RFI-2020-0118

Your request for information has now been considered. The information held by the Council relevant to your request is set out below:

What software do you use for Environmental Crime Enforcement (Issue and processing of fixed penalty notices)?

We use Idox Uniform for our case management system.

When does the current contract with the software supplier end?

31st March 2020.

This request has been handled under the Freedom of Information Act 2000.

If you have any further queries or concerns about the information provided please do not hesitate to contact us. If we do not hear from you within 40 days, starting the day after the date of this letter, we will consider the request closed.

If following our response to your query you are still dissatisfied you have the right to request an internal review. This will be conducted by a member of the Senior Leadership Team who has not been involved with the request or complaint until this point. Should you wish to proceed to this stage please advise us quoting the reference number at the top of this page.

Should you be dissatisfied with the outcome of any internal review to the Council you have a further right of appeal to the Information Commissioner's Office, details of which can be found on the Information Commissioner's website www.ico.org.uk/

More details of this complaints process are available to view on our website at the following link: www.newark-

sherwooddc.gov.uk/yourcouncil/makingarequestforinformation/accesstoinformation-complaintsprocedure/

Yours sincerely

David Clarke

A handwritten signature in black ink that reads "Clarke". The signature is written in a cursive style and is positioned to the left of a vertical line.

Information Governance Officer