Dear Mr Hayden

Freedom of Information Request

Thank you for your e-mail of 28 December requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked:

I am making a request for information under the Freedom of Information Act 2000, that the Driver and Vehicle Licensing Agency discloses all data about any/all proposed changes to the design of UK Driving Licences after Brexit on 31 January 2020.

1) What proposed changes, if any, are there planned to the design and format of UK Driving Licences, and what details of the licence design will change?

2) What changes to the driver data/details on the new style driving licences, or application procedures, will there be, or will the new style UK Driving Licence continue to follow the EU format and data?

3) What is the timetable for implementation of these changes, and which contractor will be printing the licences? Gemalto, or another contractor?

5) As with the change of design of British Passports, will there be a transition period during which an applicant to renew a UK Driving Licence, may be issued with the old design from old stock of UK Driving Licence?

6) From what date will the new design of UK Driving Licence actually be issued to applicants submitting applications to renew their existing EU format photocard UK Driving Licence?

7) This being the case, from what date can an applicant to renew a photocard UK Driving Licence be guaranteed that she/he will receive a UK Driving Licence in the new design?
The only information held by the DVLA within the scope of your request is that the DVLA purchases the base cards for driving licences from Gemalto. These are personalised and printed at the DVLA and this will remain the case after the UK leaves the EU.

Outside the provisions of the FOIA we can advise that the EU flag will be removed from UK driving licences. It is our current intention to keep the EU branding during the transition period, which ends on 31 December 2020. The details and data on the current driving licence are required by the UN Convention on Road Traffic so any further changes are likely to be minimal.

The information which follows concerns the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely

Robert Toft
Head of Data Protection Policy & Freedom of Information Team
Your right to complain to DVLA and the Information Commissioner

If you are not happy with the reply to your request, you can ask DVLA to re-consider the response you received by writing (within two calendar months of receiving this response) to either foi@dvla.gov.uk or DVLA Freedom of Information Team, DPP/FOI, C2W, DVLA, Swansea SA6 7JL.

DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you have the option to complain to the Information Commissioner’s Office. Further information can be found via: https://ico.org.uk/make-a-complaint/ Alternatively you may wish to write to: Customer Contact, Information Commissioner’s Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF.