



Date: 13th December 2019

Response/Digest FOI: 0179

Wrexham County Borough Council does hold the information requested.

REQUEST/RESPONSE (in blue)

I would like to request the following information:

1, the number of housing benefit and council tax benefit decisions taken over the last four years by an outsourced provider/contractor

NIL

2, the number of checks undertaken by the council of outsourced housing benefit and council tax benefit decisions over the last four years. Such checks are required under the Contracting Out (Functions of Local Authorities: Income-Related Benefits) Order 2002, rule 4.

3, the proportion of checked decisions that were considered by the council to be erroneous

4, the efforts made by outsourced providers to prevent such errors from recurring.

5, the number of mandatory reconsiderations lodged against housing benefit and council tax benefit decisions for each of the last four years

6, the number of mandatory reconsiderations in favour of the individual claimant

7, the identity of the body under such mandatory reconsiderations, ie the council or an outsourced provider and

8, the identity of that outsourced provider.

2 – 8 Not Applicable

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