

## NORTH HERTFORDSHIRE DISTRICT COUNCIL

Council Offices, Gernon Road, Letchworth Garden City, Hertfordshire, SG6 3JF  
Telephone: (01462) 474000  
Text Phone: (01462) 474800  
DX 21317, Letchworth



Jon Parker-Dean

[request-619666-  
a6ea0eae@whatdotheyknow.com](mailto:request-619666-a6ea0eae@whatdotheyknow.com)

Our Ref: FOI075119  
Contact Officer: Callum Newell  
Direct Line: 01462 474000  
Email: [FOI2@north-herts.gov.uk](mailto:FOI2@north-herts.gov.uk)  
Date: 10<sup>th</sup> December 2019

Dear Jon Parker-Dean

### **Information request under the Freedom of Information Act 2000** **FOI075119 – School Crossing Patrol Officers**

Thank you for your request for information received on 13<sup>th</sup> November 2019.

Your request has now been processed and the information that we hold is attached at the bottom of this letter.

Your request has been handled under the Freedom of Information Act 2000. Any information that is refused will clearly indicate the exemption that applies to the refusal.

I am writing to inform you that this information is not held by North Hertfordshire District Council. School crossing patrol officers come under the remit of the County Council.

Hertfordshire County Council may therefore hold some or all of the information you require. They can be contacted via <https://www.hertfordshire.gov.uk/about-the-council/freedom-of-information-and-council-data/freedom-of-information-requests/freedom-of-information-requests.aspx> or write to them at

Information Governance Unit  
Hertfordshire County Council  
County Hall,  
Pegs Lane,  
Hertford.  
SG13 8DQ.

Further information explaining the Council's process for responding to information requests is available in our reception or on our website. If you have any queries regarding the process or your request, please do not hesitate to contact me.

If after receiving our full response, you feel dissatisfied with the information provided, or you disagree with a refusal decision, you have the right to ask for a review of the decision with the

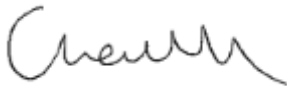
Council. We will accept review requests up to 60 days after our response. After that date we consider the case closed.

Review requests should be addressed to the Information & Asset Team Manager at North Hertfordshire District Council, Council Offices, Gernon Road, Letchworth, Herts, SG6 3JF or emailed to [FOI2@north-herts.gov.uk](mailto:FOI2@north-herts.gov.uk)

It is important that you include the above FOI reference number on all correspondence related to this request.

If following a review you are still dissatisfied with the Council's response, you can contact the Information Commissioners Office for guidance or to make an appeal at:-  
Wycliffe House, Water Lane, Wilmslow, Cheshire. SK9 5AF  
Telephone: 0303 123 1113 (or 01625 545745 if you would prefer not to call an '03' number, or +44 1625 545745 if calling from overseas) [www.ico.org.uk](http://www.ico.org.uk)

Yours sincerely



Callum Newell  
**Information & Asset Apprentice**

**FOI075119 – 10/12/2019**  
**School Crossing Patrol Officers**

**Request:**

- In the financial year 2009/10, or if this information is not held in the most recent year prior to 2018/19 for which figures are available, how many School Crossing Patrol Officers (or persons with equivalent job titles) were employed by the authority?
- How many Full Time Equivalent hours did they work over the course of the year?
- How many School Crossing Patrol Officers (or persons with equivalent job titles) were employed by the authority in 2018/19?
- How many Full Time Equivalent hours did they work over the course of the year?

**Response:**

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