

Philip Barker

**BY EMAIL ONLY**

**London Borough of Redbridge**  
Lynton House  
255-259 High Rd,  
Ilford IG1 1NN

**Housing Enquiries and Complaints team**

**Please reply to:**  
Darren Fairclough  
Operational Head of Housing Needs  
02087084091  
icw.information@redbridge.gov.uk  
[www.redbridge.gov.uk](http://www.redbridge.gov.uk)

Our ref: 7468830

Date: 26 November 2019

Dear Philip Barker

## **Freedom of Information Act 2000**

Thank you for your request for information received on 29 October 2019.

This request is being handled under the Freedom of Information Act 2000. Section 1 of the Freedom of Information Act 2000 provides two distinct but related rights of access to information which impose corresponding duties on public authorities. These are:

- The duty to inform the applicant whether or not information is held by the authority and, if so,
- The duty to communicate that information to the applicant.

Section 17 of the Freedom of Information Act 2000 requires the London Borough of Redbridge, when refusing to provide such information (because the information is exempt within the provisions of the Act) to provide you, the applicant, with a Notice which:

1. a) states the fact that an exemption has been applied
2. b) specifies the exemption in question, and
3. c) states why the exemption applies (if that would not otherwise be apparent)

I can confirm that London Borough of Redbridge holds the information you requested. However we are withholding that information since we consider that the following exemptions apply to it.

You requested the following information:



**How many residents on the council waiting list have been placed in properties in the Paragon building in central Ilford owned by Swan Housing, how long has each resident been on the housing list and what were the incomes of each resident.**

Under section 21 of the Freedom of Information Act (FoIA), we are not required to provide information in response to a request if it is already reasonably accessible to you.

This response therefore acts as a refusal notice under section 17 of the FoIA.

The information you requested is available at <http://www.elcchoicehomes.org.uk/>. If you do not have access to the internet at home, you may be able to use facilities at your local library.

I can also confirm that incomes are not a mandatory collection field and is not held in a reportable format.

Please quote the reference number 7468830 in any future communications.

If you are dissatisfied with the outcome or the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within 20 working days of the date of receipt of the response to your original email or letter and should be addressed to:

Information Officer, 7<sup>th</sup> Floor (front), Lynton House, High Road, Ilford, IG1 1NN or sent to [icw.information@redbridge.gov.uk](mailto:icw.information@redbridge.gov.uk)

If you are still dissatisfied with the Council's response after the internal review you have a right of appeal to the Information Commissioner at:

**The Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow**  
**Cheshire SK9 5AF.**  
**Telephone: 01625 545 700**  
**Website: [www.ico.gov.uk](http://www.ico.gov.uk)**

Although the London Borough of Redbridge has considered your request strictly in accordance with the Act, if any or all of the information provided is to be published or broadcast, we would like the opportunity to comment on the information provided, in so far as that publication or broadcast refers to, or in any way identifies, the London Borough of Redbridge before the information is published or broadcast. The London Borough of Redbridge's Press Office can be contacted on [pressoffice@redbridge.gov.uk](mailto:pressoffice@redbridge.gov.uk).

Yours faithfully



Darren Fairclough  
Operational Head of Housing Needs

