Information Rights Team

Maglona House

Unit 68, Kingstown Broadway

CARLISLE, CA3 0HA

Direct Line: (01228) 60 8843

Our Ref: FOI/1920/0009

18th October 2019

S McManus

[request-608662-e2d71a9a@whatdotheyknow.com](mailto:request-608662-e2d71a9a@whatdotheyknow.com)

Dear Sir/Madam

**FREEDOM OF INFORMATION REQUEST – FOI-1920-0009**

In relation to your recent request for information received at this office on Wednesday 2nd October 2019 regarding Onsite Paging. Please see our response below:

Please can you confirm the status of any paging solutions present throughout the Trust, including contract renewal dates and contact details for any relevant stakeholders?

‘External’ Paging services are provided by Page One Communications Limited for what were both Trusts but under separate contracts. The acute contract runs to 18th March 2021.

‘Internal’ bleep services, are provided by Multitone for Cumberland Infirmary Carlisle and Stanley Blick for West Cumberland Hospital.

In line with the Information Commissioner’s directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on our Trust website.

If you have any queries about this letter, please contact me. Please remember to quote the reference number above in any future communications.

If you are unhappy with the service you have received in relation to your request and wish to request a review of our decision you should write to:

Yvonne Salkeld

Head of Information Governance / Data Protection Officer

North Cumbria Integrated Care NHS Foundation Trust

Maglona House,

Kingstown Broadway

Carlisle

CA3 0HA

01228 603927

If you are not content with the outcome of the internal review, you have a right under section 50 of the Freedom of Information Act 2000 to apply for a decision by the Information Commissioner as to whether we have properly dealt with your request. Please note that an application to the Information Commissioner may be refused if you have not exhausted any organisational review (complaint) procedure we provide, if there has been undue delay in making it, if the Information Commissioner considers

your application is frivolous or vexatious or if your application has been withdrawn or abandoned. The Information Commission can be contacted at:

Information Commissioner’s Office

Wycliffe House, Water Lane

Wilmslow

Cheshire

SK9 5AF

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Yours sincerely

Information Rights Team

**Information Governance**

North Cumbria Integrated Care NHS Foundation Trust