

Mr. Ed Lyons

request-60787-cdc1d101@whatdotheyknow.com

Our Reference: FOI 015/11

25th February 2011

Dear Mr Lyons,

I am writing with reference to your request for information regarding police.uk website, dated 1st February 2011, made under section 1(1) of the Freedom of Information Act.

You asked for the following information:

[1] Can you tell me how much it cost to develop the newly launched police.uk website?

[2] If available, can you provide an itemised outline of the costs?'

I can confirm that the NPIA holds some of the information you have requested and that the information we hold is enclosed below.

In answer to your first question, the total development cost for the new site was £300,000. The first milestone payment of £120,000 was paid to Rock Kitchen Harris upon delivery of detailed mock-ups of the system. The amount of £180,000 being the balance and was paid to RKH upon delivery of the service.

In answer to your second question, development of the data transfers and data sanitisation and administration processes cost approximately £200,000. Development of the API, website, and supporting databases cost approximately £100,000. However, we hold no further break-down of the total cost attributable to these sections.

The website was a Home Office commissioned project, the cost of which the NPIA will be fully reimbursed by the Home Office.

NPIA (headquarters)
Fry Building
2 Marsham Street
London
SW1P 4DF

T 0203 113 6000
www.npia.police.uk

Your right to complain

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 20 working days. You should write to:

Anne Taylor
Head of Secretariat and Policing Portfolio Unit

C/O FOI Team
National Policing Improvement Agency
10th Floor (East),
New King's Beam House,
22 Upper Ground,
London,
SE1 9QY

E-mail: NPIAFOI.InternalReviews@npia.pnn.police.uk

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the NPIA. The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Further information about the NPIA is routinely published on our website at www.npia.police.uk or through our publication scheme. If you require any further assistance in connection with this request please contact us at our address above.

Yours sincerely,

Sue Moffatt
NPIA Head of Commercial & Procurement
National Policing Improvement Agency