

Freedom of Information
c/o Archives and Records Centre,
Barts Health NHS Trust,
Lower Ground Floor,
9 Prescott Street,
Aldgate, London E1 8PR

2 September 2019

Dear Mr Gater

Your Request for Information: FOI-0684-19

Thank you for your request for information.

Your request and the response are below:

Your request

Please could you provide the following information for calendar year January to December 2018 and also for calendar year 2019 from January year to date:

1. Non-medical Non-clinical Ancillary temporary staff Job roles/titles supplied by Agencies
2. Total spend on this labour pool split into categories organised by job title
3. Agencies engaged to supply said labour pool and the associated spend with each Agency individually detailed
4. Names of Hiring Managers and departments who are utilising Non-medical Non-clinical Ancillary Temporary Agency Staff

By “Non-medical Non-clinical Ancillary Temporary Agency Staff” I am particularly referring to the use of temporary Porters, Cleaners, Catering Staff, Drivers, Laundry Operatives, Storekeepers, Housekeepers and such like.

Our response

The Trust does not hold this information. Staffing in these roles are provided by our external facilities provider, Serco.

If you are dissatisfied on how your request has been handled, you can complain in writing to:

The Information Governance Manager, Barts Health NHS Trust,



Email: foi.bartshealth@nhs.net

Postal address:

The Information Governance Manager,
c/o Archives & Records Centre,
Barts Health NHS Trust,
Lower Ground Floor,
9 Prescott St,
Aldgate,
E1 8PR

If, after we have addressed your complaint, you remain dissatisfied with how we have responded, you are entitled to appeal to the Information Commissioner (Tel: 01625 545 745). Details are shown at www.ico.org.uk.

Yours sincerely,

Maria Björklund

Freedom of Information Co-ordinator
Barts Health NHS Trust
9 Prescott Street
London, E1 8PR
T: 020 7480 4866

Website: www.bartshealth.nhs.uk
foi.bartshealth@nhs.net