

**Date:** 15 May 2020  
**Our ref:** 2841533  
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Corporate Services - Information requests  
North Somerset Council  
Town Hall  
Weston-super-Mare  
BS23 1UJ

Ms Jane Bishop  
By email

DX 744900 Clevedon

Dear Ms Bishop

## **Freedom of Information Act 2000**

This request is being handled under the Freedom of Information Act 2000. I can confirm that North Somerset Council holds the information you requested. However we are withholding that information since we consider that the following exemptions apply to it.

The information requested is exempt from disclosure under Section 21 of the Freedom of Information Act 2000 (Information accessible to the applicant by other means). This section of the Act provides an exemption to the general right of access to information where the information is already accessible to the requester by other means.

An organisation's creditor is one who receives monies from that organisation. Therefore, creditors of the council tax service would be where your council tax money goes. This information can be found in the annual Council Tax Guide, available at the following link: <https://www.n-somerset.gov.uk/wp-content/uploads/2020/03/council-tax-guide-2020-21.pdf>

North Somerset Council now considers that it has complied with your request. However, you have a right to appeal if you are dissatisfied with our response. Requests for an internal review must be made in writing, and within 40 working days of this response being issued to you. When requesting an internal review, please include your reference number, the date of your original request and your contact details. Please also include an explanation of why you are dissatisfied with our response. Requests for an internal review should be sent to [foi@n-somerset.gov.uk](mailto:foi@n-somerset.gov.uk)

Please accept my apologies for the delay in getting back to you. Where officers are carrying out emergency Covid-19 response, we can't ask them to prioritise Freedom of Information requests over these essential activities.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:  
The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.  
Phone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk)  
I will now close your request as of this date.

Yours sincerely

Sinead Johnson  
Information Governance Officer