



**Customer Services  
and Communications**

Civic Centre, Arnot Hill Park  
Arnold, Nottingham NG5 6LU

Sophie Callahan

**By email to: request-598297-  
e73e27da@whatdotheyknow.com**

Email: rosie.caddy@gedling.gov.uk  
Web: www.gedling.gov.uk  
Direct Line: (0115) 901 3683  
Contact Centre: (0115) 901 3901

Our Ref: 9118  
Your Ref:

Date: 18 September 2019

Dear Sophie,

**Freedom of Information Request**

Thank you for your request dated the 20 August 2019 requesting information in respect of ICT. I will deal with each of the questions raised in turn below;

- Please can you direct me to the authority's current ICT strategy? **Attached (currently under review)**
- Does the authority use or is planning to use Azure or any other cloud hosted services? **If cloud hosted services are interpreted as Infrastructure as a Service (IaaS), then no, there are currently no plans to use these services**
- If you are currently using, or planning to use Azure, AWS or Google; what are your main drivers and goals? **N/A**

I trust that this satisfies your request but if you have any queries please do not hesitate in contacting me on telephone 0115 901 3683.

If you are not satisfied with how your request has been dealt with then you should complain by writing to the Chief Executive. Your complaint should be sent to executivesupport@gedling.gov.uk or marked for the attention of Executive Support at Gedling Borough Council, Civic Centre, Arnot Hill Park, Arnold, Nottingham NG5 6LU.

If you are still not satisfied with the outcome of your complaint then you have a right of appeal to the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF Telephone 01625 545 700 or www.ico.org.uk

Yours faithfully,

**Rosie Caddy**  
**Service Manager – Customer Services & Communications**  
**Serving People Improving Lives**