

DWP Central Freedom of Information Team

e-mail: freedom-of-information-request@dwp.gov.uk

Our Ref: FOI2019/28878

Date: 15 August 2019

Dear Piotr Lato,

Thank you for your Freedom of Information request received on 1 August 2019. You asked:

*“On the form CRMR1 it states under the section, "after you fill out the form".
We will send you a txt message or letter to tell you we have recived the form.*

Im requesting which piece of legislation or guidance is this statment based on”.

DWP Response

I confirm that we hold the recorded information to respond to your request.

It may be helpful if I explain the role of the Freedom of Information Act. The Act provides a legal right of access to recorded information held by a public authority like DWP, subject to certain exemptions that may apply. The Act does not oblige a public authority to create new information to answer questions; nor does it require a public authority to give advice, opinion or explanation, generate answers to questions, or create or obtain information we do not hold.

If you ask a question, rather than requesting recorded information, we will provide you with the recorded information that best answers the question. Once we have provided the recorded information, we have met our obligations under the Act; interpreting the information provided is up to you.

As we do not hold any recorded information to answer your request, you may find the following explanation useful. We have provided this outside our obligations under the Freedom of Information Act.

The acknowledgment of receipt of the CRMR1 is not a legal requirement. It is considered a helpful action to reassure the claimant that the application has indeed been received.

If you have any queries about this letter, please contact the Department quoting the reference number above.

Yours sincerely,

DWP Central FOI Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dpw.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally, the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
Web: ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745