



Mr Chiswell

Sent by email only: [request-586081-47bfffcc@whatdotheyknow.com](mailto:request-586081-47bfffcc@whatdotheyknow.com)

Our ref: FOI 643

Your ref:

26 July 2019

Dear Mr Chiswell

Thank you for your email of 12 July 2019 in which you request:

1. Copies of any communication sent from or to employees of WMCA (including WMMetro) and Exterior Media, including all communication to or from email addresses ending exteriormedia.com, during the period 24th February 2019 and 1st March 2019.
2. Copies of any social media summary reports produced by, or supplied to, the authority in relating to the twitter account '@WMMetro' for the period 24th February 2019 to 1st March 2019.
3. Copies of any communication, including emails, sent by the social media team at WMCA (including WMMetro) that include the phrase 'just eat' or 'justeat' during the period 24th February 2019 and 1st March 2019.

Please note that the tram service is operated by Midland Metro Limited (MML). Whilst the West Midlands Combined Authority (WMCA) is the shareholder of MML we are not involved in the day to day running of the services. Therefore WMCA officers would not normally be involved in decisions such as advertising on trams.

However our IT team have searched our email traffic for any communications between a WMCA email account and Exterior Media, or for the key words "Just Eat". We have not found any communication. We have also asked our media team to check for any information relevant to your above requests, and they have confirmed searches have not produced any results.

We therefore have to inform you that we hold no records relevant to your above requests.

We hope that the above addresses your request in relation to the Act, but if you are dissatisfied with the way in which we have handled your request, you have the right to ask us to review it. You should make your request for a review within 40 working days of receipt of this letter, and we will provide our review within 20 working days of receipt



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If, following review, you remain dissatisfied with the handling of your request you have the right under section 50 of the Freedom of Information Act 2000 to apply directly to the Information Commissioner for a decision.

Generally, the Information Commissioner cannot make a decision unless you have exhausted our review procedure. You can contact the information Commissioner at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely

**Data Protection and Information Sharing Officer**

Direct Dial: 0121 214 7301

Website: [www.wmca.org.uk](http://www.wmca.org.uk)



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