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| Ein cyf/Our ref:Gofynnwch am/Please ask for:Rhif Ffôn /Telephone:E-bost/E-mail: | FOI/985/19Katie Jenner01267 239730foi.hyweldda@wales.nhs.uk  | Bwrdd Iechyd Prifysgol Hywel Dda Corporate OfficesAdeilad YstwythHafan DerwenParc Dewi SantFynnon JobCaerfyrddinSir GaerfyrddinSA31 3BBHywel Dda University Health BoardCorporate OfficesYstwyth BuildingHafan DerwenSt David's ParkJob's Well RoadCarmarthenCarmarthenshireSA31 3BB |

15 October 2019

request-583222-000f0fef@whatdotheyknow.com

Dear Daniel

**Information Requested Under The Freedom Of Information Act 2000**

Further to your request of 14 June 2019, I am now able to provide you with the information requested in regard to agency nursing. Please accept my apologies for the delay in our response.

**Your request**

1. Which agency filled the most nursing shifts at your Trust in the last 30 days and how many hours or shifts did they fill?
2. How many of the shifts filled by agency nurses in the last 30 days were above cap?
3. Which wards or departments and sites within your Trust utilised agency nurses in the last 30 days and how many shifts were booked on each?
4. How many nursing shifts were filled by Framework agencies above the 50% NHS Improvement increased caps in the last 30 days?
5. Please list the nursing agencies utilised in the last 30 days above the 50% increased NHS Improvement capped rates by your Trust.
6. Are there any other services linked to your Trust that utilise on or off contract suppliers in excess of the 50% NHS I cap? These services could include prisons, or community based services. If so please provide a list of these services and the amount of nursing shifts filled in each in the last 30 days.

**Our response**

NHS Improvement is working in conjunction with NHS England to implement agency price caps. This does not apply to NHS Wales Health Boards. Hywel Dda University Health Board (the UHB) is therefore unable to provide responses to questions 2, 4, 5 & 6.

1. At the time of your request, the agency that filled the most nursing shift was Next Steps Agency, filling 457 shifts.
2. Attachment 1 provides a breakdown of the wards and departments who utilised agency nurses during the 30 days prior to the submission of your request, together with the number of shifts booked by each department.

I trust this provides you with the information you require. However should you be dissatisfied with the way your request has been handled by the UHB or you have other concerns, you have the right to appeal and request a review of our decision, you should write to:

 Board Secretary

Hywel Dda University Health Board

Corporate Offices

Ystwyth Building

Hafan Derwen

St David's Park

Job's Well Road

Carmarthen

Carmarthenshire/Sir Gaerfyrddin

SA31 3BB

If following your review you remain dissatisfied with the outcome of your appeal, you may apply directly to the Information Commissioner’s Office (ICO) for a decision. Generally, the ICO cannot make a decision unless you have exhausted the appeals procedure provided by Hywel Dda Health Board.

The Information Commissioner can be contacted at:

The Information Commissioner’s Office

2nd Floor, Churchill House

Churchill Way

Cardiff

CF10 2HH

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Yours sincerely

**Katie Jenner**

**Swyddog Rhyddid Gwybodaeth/Freedom of Information Officer**