



Stephen Delahunty

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FOI : 53953  
20 June 2019

Dear Mr Delahunty

Thank you for your e-mails of 3 June 2019, in which you request information about current RICU contracts, and correspondence between RICU and Horizon, Breakthrough Media and Zinc.

You ask specifically for:

1. A list of all the contracts that currently exist between the department's Research, Information and Communications Unit (RICU) and any agency or businesses employed to do work on the RICU's behalf
2. The length of each contract
3. Any and all correspondence between those employed in the department's Research, Information and Communications Unit (RICU) and employee's of Horizon PR between May 1, 2018 and May 1, 2019.
4. Any and all correspondence between those employed in the department's Research, Information and Communications Unit (RICU) and employee's of Zinc Network.
5. Any and all correspondence between those employed in the department's Research, Information and Communications Unit (RICU) and employee's of Breakthrough Media.

Your request has been handled as a request for information under the Freedom of Information Act 2000.

In relation to these questions, I am able to disclose some of the information that you have requested. We confirm we hold the information on RICU contracts as follows:

<b>Contract</b>	<b>Contract Length</b>
RICU-I Global Delivery Partner	3 years
RICU-I Project Management Services	1 year
CT Media Analysis	2 years
SOC News Monitoring	2 years
Research to Support Campaign Delivery	4 years, 6 months
Cyber Streetwise Market Research	4 years, 6 months
Public Attitudes & Community Insight	2 years, 6 months
RICU Communications	3 years
Media Buying (Advertising Services)	3 years, 7 months
PR & CSO Capacity Building	2 years
Social Media Analytics	1 year, 6 months
RICU/CEU Tracker & Dashboard	2 years, 5 months

In relation to your questions 3,4 & 5, we confirm we hold the information. However, we have estimated that the cost of meeting your request would exceed the cost limit of £600 specified in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, Section 12(1). We are therefore unable to comply with it.

The £600 limit is based on work being carried out at a rate of £25 per hour, which equates to 24 hours of work per request. The cost of locating, retrieving and extracting information can be included in the costs for these purposes. The costs do not include considering whether any information is exempt from disclosure, overheads such as heating or lighting, or items such as photocopying or postage.

Specifically, the data is stored across multiple locations, many of which are not readily accessible. To collate the information you seek, would require significant work to manually retrieve and reconcile the documents in scope. Assuming a very conservative estimate of 60 seconds to locate and retrieve each document, we estimate this would be significantly over the FOI cost limit.

If you refine your request, so that it is more likely to fall under the cost limit, we will consider it again. Reducing the scope of the requests, for example limiting to a shorter period such as the previous month would bring this request below the cost limit. However, other exemptions under the FOI may still apply.

Please note that if you simply break your request down into a series of similar smaller requests, we might still decline to answer it if the total cost exceeds £600.

If you are dissatisfied with this response you may request an independent internal review of our handling of your request by submitting a complaint within two months to [FOIRequests@homeoffice.gov.uk](mailto:FOIRequests@homeoffice.gov.uk), quoting reference **53953**. If you ask for an internal review, it would be helpful if you could say why you are dissatisfied with the response.

As part of any internal review the Department's handling of your information request will be reassessed by staff who were not involved in providing you with this response. If you remain dissatisfied after this internal review, you would have a right of complaint to the Information Commissioner as established by section 50 of the Freedom of Information Act.

Yours sincerely

**Freedom of Information**  
**Home Office**