

Dear Sydney Diack

**Your Request for Information: FOI-0333-19**

Thank you for your request for information.

Your request and the response are below:

**1) The total amount of patient debt passed on to debt collectors from the year 2014-present:**

Total amount from 1<sup>st</sup> January 2014 - 30<sup>th</sup> April 2019 = £10,876,369.

**2) The total amount of overseas visitor charges written off specifically because the patient is destitute from the year 2014 – present:**

This information is not held. The Trust does not keep records as to whether an overseas patient is 'destitute'.

Debts are written off in some cases where patients do not have the funds or have died. Please contact us again if you wish to request this information.

If you are dissatisfied on how your request has been handled, you can complain in writing to:

The Information Governance Manager, Barts Health NHS Trust,

Email: [foi.bartshealth@nhs.net](mailto:foi.bartshealth@nhs.net)

Postal address:

The Information Governance Manager,

c/o Archives & Records Centre,

Barts Health NHS Trust,

Lower Ground Floor,

9 Prescot St,

Aldgate,

E1 8PR

If, after we have addressed your complaint, you remain dissatisfied with how we have responded, you are entitled to appeal to the Information Commissioner (Tel: 01625 545 745). Details are shown at [www.ico.org.uk](http://www.ico.org.uk).

Yours sincerely,

**Maria Björklund**

Freedom of Information Co-ordinator

Barts Health NHS Trust

9 Prescot Street

London, E1 8PR

T: 020 7480 4866

Website: [www.bartshealth.nhs.uk](http://www.bartshealth.nhs.uk)

[foi.bartshealth@nhs.net](mailto:foi.bartshealth@nhs.net)