



Ambulance Headquarters

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Our Ref: FOI.19.067

Charlotte Hart

E-mail: request-559123-84da1dce@whatdotheyknow.com

3 April 2019

Dear Ms Hart

Freedom of Information Act 2000 – Information Request

Thank you for your request for information under the Freedom of Information Act which was received on 8 March 2019. I can confirm that we do not hold the information you have requested. You asked the following questions, reproduced in **bold** below:

Please answer the following questions regarding your organisations use of mobile applications to support employee mental/emotional health and wellbeing.

- 1. Does your organisation offer any digital apps as a resource for staff to support their mental/emotional health and wellbeing? (e.g. Big White Wall, My Possible Self, Thrive)**

Apps may provide advice and guidance to support wellbeing, diary entries or an interactive self-help programme etc. to support the reduction of stress, anxiety and/or depression

No

- 2. If yes to Q1 please provide the following information for each app used by the organisation**
 - a. Name of third-party supplier(s)**
 - b. Who is responsible for the payment of the app (i.e. employee or employer)**
 - c. What is the annual price paid for the app in 17/18?**
 - d. Contract start date & end date**
 - e. What date did the app go live in the organisation?**
 - f. Did the organisation use a framework to procure the service? If so, please state the framework used**
 - g. Please list all external systems the app integrates with (e.g. EAP providers, GP referrals)**
 - h. Does the app include any form of financial wellbeing support? (e.g. advice and/or helplines)**

- i. Through the utilisation of the app, has your organisation seen any quantifiable benefits? Please provide detail on the benefits achieved (e.g. an increase in employee productivity, increase in staff retention, reduction in staff sickness absence or a reduction in occupational health referrals)

N/A

3. For each supplier listed in Q2, please indicate the number of employees registered on the app, split by the following staffing groups:

Name of Supplier:

Nursing & HCA's:

Medical:

Allied Health Professional/ Scientific, Therapeutic and Technical (AHP/STT):

Non-medical Non-clinical (NMNC):

Total:

N/A

If you are not satisfied with the information we have provided, you can request an internal review which will be carried out by Mr Paul Aitken-Fell, who is the Trust's Consultant Paramedic and is someone not involved with your original request.

If you wish to follow this route, please contact audrey.turnbull@neas.nhs.uk who will commence the process on your behalf.

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



Mark Cotton
Freedom of Information Lead