

Personal Independence Payment and the Motability Scheme

In 2013, the Government launched a new benefit, Personal Independence Payment (PIP), which is gradually replacing Disability Living Allowance (DLA) for disabled people aged between 16 and 64. During the reassessment process and transition from DLA to PIP, some people will lose their eligibility for the Motability Scheme.

Although Motability works closely with DWP on issues related to the Motability Scheme, Motability has never had any role in determining who should receive DLA or PIP; that is solely the responsibility of the DWP.

UK Statistics (1 October 2018)

To date, we have seen around 178,000 people join the Motability Scheme using Personal Independence Payment (PIP) rather than Disability Living Allowance (DLA).

As the Department for Work and Pensions (DWP) has reassessed customers receiving DLA, some 126,000 to date have been awarded the same level of mobility support under PIP and have remained on the Scheme. Some 89,000 customers have lost their eligibility to remain on the Scheme due to their DLA-PIP reassessment.

Motability provides a one-off charitable transitional support package, including a grant of (in most cases) £2,000 and individual advice, to customers who are no longer eligible to remain on the Scheme following their DLA-PIP reassessment. It does not apply to those who are unsuccessful following a PIP-PIP reassessment. The package helps individuals to remain mobile, in many cases by purchasing a used car.

Motability has already provided over £110 million in support through this transitional package.

Motability's DLA-PIP Transitional Support Package

In September 2013, Motability's Governors announced a one-off transitional support package which is designed to assist customers who lose their eligibility to remain on the Scheme when they are reassessed from DLA to PIP. In April 2017, Motability enhanced the Transitional Support Package allowing Scheme customers to retain the car for up to eight weeks after their DLA payments end. A significant increase from the three weeks previously allowed.

For customers leaving the Scheme due to DLA-PIP reassessment, provided they return the car in good condition and within the agreed time frame, Motability is, subject to terms and conditions, providing a transitional support package including:

Customers who first* joined the Scheme before the end of 2012:	Customers who first* joined the Scheme during 2013:	Customers who first* joined the Scheme after 2013, with the knowledge of PIP and the possible implications of re-assessment:
<p>Return car within eight weeks of DLA payments ending and receive Transitional Support Payment of £2,000.</p> <p>OR</p> <p>Return car within 26 weeks of DLA payments ending and receive Transitional Support Payment of £500.</p>	<p>Return car within eight weeks of DLA payments ending and receive Transitional Support Payment of £1,000.</p> <p>OR</p> <p>Return car within 26 weeks of DLA payments ending and receive Transitional Support Payment of £250.</p>	<p>Return car within eight weeks of DLA payments ending. These customers will not be eligible for the Transitional Support Payment, but will be eligible for the £250 return to dealer payment.</p>
<p>Motability's Transitional Support Package is separate from any Welfare Supplementary Payments that may be provided by the Northern Ireland Executive to customers living in Northern Ireland.</p> <p>*If you left the Scheme for a period of one year or more, and later decided to rejoin, you are considered to be a new customer from the start date of your new lease. Example: if you used the Scheme from 2003-2006, left, then rejoined in 2013, you would be eligible for the level of Transitional Support for customers who first joined the Scheme during 2013.</p>		

Regardless of when they first joined the Scheme, customers will also receive:

- The opportunity to buy their vehicle.
- Access to the Scheme's arrangement with a leading insurance broker who provides quotes taking account of former customers' claims history with the Scheme. This can allow people to accrue no-claims discounts of up to 60% which might not otherwise be available to them.
- For customers with adaptations, Motability assists with the cost of fitting the same adaptations to a non-Scheme vehicle.
- We will work with customers who lease a Wheelchair Accessible Vehicle (WAV) on a case by case basis to assist them with their future mobility arrangements including, where appropriate, help to purchase their current vehicle.
- Support and advice to customers currently leasing powered wheelchairs or scooters, with the objective of enabling them to purchase their current product wherever possible.

More information about the Motability Scheme and DLA-PIP transitional support can be found [here](#).