

Bill Cullen MBA (ISM), BA(Hons) MRTPI
Chief Executive



Hinckley & Bosworth
Borough Council

Please Ask For: Faye Biddles
Dial: 01455 238141
Email: access2info@hinckley-bosworth.gov.uk
Our Ref: FOI/5171
Date: 10 October 2018

Dear Ellen,

Thank you for your request for the following information:

1. What software do you use for Parking Enforcement (PCN issue and processing) and when does the current contract end?
2. What system do you use for cashless (pay by phone) parking and when does the current contract end?
3. What software do you use for Fixed Penalty Notice enforcement (FPN issue and processing) and when does the current contract end?
4. What software do you use to issue parking permits and season tickets and when does the current contract end?

In response, these services are provided by Leicestershire County Council. I am unable to process this under the Freedom of Information Act 2000 as Hinckley & Bosworth Borough Council does not hold the information.

If you are dissatisfied with the handling of your request, you may write to: Julie Kenny, Director of Corporate Services, Hinckley & Bosworth Borough Council, Hinckley Hub, Rugby Road, Hinckley, Leicestershire, LE10 0FR. Please quote your reference number on all correspondence and ask that your request be reviewed under the council's internal appeals procedure.

Should you remain dissatisfied following an appeal, you may write to the Information Commissioner for a further review at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Kind regards

Faye Biddles
Information Governance Officer