

What to do if you have made a recent council tax support claim

If you dispute the amount of council tax you are being asked to pay because you are waiting for us to assess your claim for council tax support, please do the following immediately:

1. Contact our council tax office on 0343 178 2743 to ask them to stop any further action to obtain unpaid council tax from you.
2. Contact our service dealing with your council tax support application on 0800 072 0042 to ask about the progress of your claim.

If you still owe council tax after we have assessed your claim for council tax support, please contact our council tax office to agree a repayment plan.

Thank you.

