

Department for Work and Pensions (DWP)
Central Freedom of Information Team

freedom-of-information-request@dwp.gsi.gov.uk

Our reference: Fol 2364

Date: 29 May 2018

Dear K Richmond

Thank you for your Freedom of Information request received on 16 May 2018.
You asked:

What is the law and dwp rules regarding the new faj website that is replacing ujm.

Will it be mandatory for a jobseeker to register with the site.

I ask this because to use the site you have to sign away your privacy rights before you are let in.

So if it is mandatory with threats of sanctions if a jobseeker does not use it, then that would be against eu laws.

What will the universal jobmatch toolkit be replaced with.

If there are any rules regarding find a job could you send them to me.

DWP Response:

It may be helpful if I explain the role of the Freedom of Information Act. The Act provides a right of access to recorded information held by a public authority like DWP (subject to certain exemptions). The Act does not oblige a public authority to create new information to answer questions; nor does it require a public authority to give advice, opinion or explanation in relation to issues/policies under question.

Your request makes a series of statements and asks questions to which you seek a bespoke policy response. If you ask a question, rather than requesting recorded information, we will provide you with the recorded information that best answers the question. Once we have provided the recorded information, we have met our obligations under the Act; interpreting the information provided is up to you.

The following information has been provided outside our obligations under the Freedom of Information regime but is felt necessary to fully explain the requirements of Jobseeker's Allowance (JSA) and certain Universal Credit (UC) claimants.

Claimants cannot be mandated to use the Find a Job website specifically. However, under Day One Conditionality in JSA, claimants are asked to create an account and upload a Curriculum Vitae (CV) in Find a job or another jobsite when they make a new claim. This requires claimants to have a suitable email address and to upload a CV to their Find a Job or

another jobsite account. Where a claimant has not done this, their Work Coach can mandate them to do so.

The recorded information we hold that supports this is contained in the instructions for work coaches who deal with Jobseeker's Allowance (JSA) and Universal Credit (UC) claimants. These have been provided as part of the response to Freedom of Information reference 2046 and are available on the What Do They Know website.

Day One Conditionality for UC claimants works slightly differently. Claimants are required to have an email address in order to make their claim online. As part of their work preparation activities, UC Claimants in the All Work Related Requirements group are asked to create and upload a CV to their account by their work coach.

With regard to the Universal Jobmatch Toolkit, it will not be replaced, as once Universal Jobmatch is obsolete from 18 June 2018, the information in it will no longer be appropriate. However, the instructions related to Find a Job are available to DWP staff in the instructions detailed earlier in this response.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dpw.gsi.gov.uk or by writing to: DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF
www.ico.org.uk/Global/contact_us or telephone 0303 123 1113 or 01625 545745