

**Freedom of Information Request - 4143**

Dear James Paget University Hospitals NHS Foundation Trust,

I am currently researching the use of Patient Entertainment and Patient Information Access in hospitals, how it is funded, its affordability for patients and its use in enhancing the patient experience.

I would very grateful if you could supply the information requested below. For the purpose of my study, I am defining Patient Entertainment Systems as any bedside entertainment system that is for individual use and as a minimum allows access to television programmes.

If there are any questions you cannot answer, please state this and progress through the rest of the survey

Your assistance is very much appreciated.

**1. Does the Trust have a Patient Entertainment offering?**

Yes

**a. If Yes in all or some wards: Is the system free or charge for patients, or is the service chargeable for either all or some content?**

*Freeview televisions are available on some wards*

**b. Does the system offer information services in addition to entertainment, for example nurse call or meal ordering? No**

**c. Can you advise if you are under contract with a provider, and if so, who it is with and when that contract expires?**

*There is no contract and there are no specialist systems (i.e. NHS "Patient Power" funded specialist audio/visual equipment).*

**2. Are you able to provide a contact for Patient Entertainment for additional dialogue on the subject?**

*There are currently no plans to install a dedicated Patient Entertainment system.*