

Anthony Jones

Email us at: foi@dvla.gsi.gov.uk
Website: www.gov.uk/browse/drivingYour Ref:
Our Ref: FOIR6821

Date: 9 May 2018

Dear Mr Jones

Freedom of Information Request

Thank you for your e-mail of 27 April requesting information under the terms of the Freedom of Information Act 2000 (FOIA).

You asked:

I understand that some AOS members (BPA and IPC) may be currently banned from obtaining DVLA data, or are being investigated for a potential ban.

Please provide information for any AOS member banned by the DVLA between 1.1.18 and 30.4.18.

The following companies have been suspended from requesting DVLA data between 01/01/2018 – 30/04/2018

Elite Management (Midlands) Ltd– Date of suspension 19/03/2018

Ranger Services Ltd for UK Parking Control Ltd– Date of suspension 22/03/2018

Serval (PCN) Ltd T/As Parking Control Nationwide– Date of suspension 16/03/2018

UKPC Ltd– Date of suspension 22/03/2018

Accident Claims Handlers Ltd - Date of suspension 04/01/2018

Of those listed above, the only company to have its entitlement to request DVLA data restored is Elite Management (Midlands) Ltd. The suspension was lifted on 28/03/18.

The information which follows concerns the procedures for making any complaint you might have about the reply. Please quote the reference number of this letter in any future communications about it.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'R. Toft', written over a faint rectangular stamp.

Robert Toft
Head of Data Sharing Policy & Freedom of Information Team

Your right to complain to DVLA and the Information Commissioner

If you are not happy with the reply to your request, you can ask DVLA to re-consider the response you received by writing (within two calendar months of receiving this response) to either foi@dvla.gsi.gov.uk or DVLA Freedom of Information Team, DSPG/FOI, D16, DVLA, Swansea SA6 7JL.

DVLA will acknowledge and consider your request, re-visiting the response provided. This is known as an Internal Review and will be considered by a staff member not involved with the original reply.

If you disagree with the outcome of the Internal Review, you have the option to complain to the Information Commissioner's Office. Further information can be found via: <https://ico.org.uk/concerns/getting/> Alternatively you may wish to write to: Customer Contact, Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF.