

DWP Central Freedom of Information Team

e-mail: [freedom-of-information-request@dwp.gsi.gov.uk](mailto:freedom-of-information-request@dwp.gsi.gov.uk)

Our Ref: Fol 1928

Date: 30 April 2018

Dear Glenys Harriman,

Thank you for your Freedom of Information request of 12 April 2018. You asked:

*When a UC claimant makes a "rapid reclaim" to re-open their UC award because they believe they may be entitled again after being "floated off" UC due to increased earnings, will they be able to see the journal history for the period before the floating off?*

*Please supply any documentation that explains this.*

### **DWP Response**

UC claimants would not be able to see journal entries from previous claims as it is not retained by the Department for Work and Pensions.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely,

DWP Strategy Fol Team

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### **Your right to complain under the Freedom of Information Act**

If you are not happy with this response you may request an internal review by e-mailing [freedom-of-information-request@dwp.gsi.gov.uk](mailto:freedom-of-information-request@dwp.gsi.gov.uk) or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF  
[www.ico.gov.uk](http://www.ico.gov.uk)