



Ambulance Headquarters

Bernicia House
The Waterfront
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Newcastle upon Tyne
NE15 8NY

Tel: 0191 430 2000
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Our Ref: FOI.18.094

Janet Lauder

E-mail: request-474604-712a9e22@whatdotheyknow.com

30 April 2018

Dear Ms Lauder

Freedom of Information Act 2000 – Information Request

Thank you for your request for information under the Freedom of Information Act which was received on 3 April 2018. I can confirm that we hold part of the information you have requested. You asked the following questions, reproduced in **bold** below:

Could you please provide me with details of:

How many times paramedics moving and handling training has been out of date when still carrying out their duties.

Could you provide this for years 2014, 2015, 2016 & 2017.

Could you also provide details of average time training is out of date.

Please note the Trust's Oracle Learning Management System (OLM) came on line in the last two years. We are unable to break down the data as requested as our computer system is not configured to search for this automatically and therefore it would be necessary for each individual record to be reviewed manually. By our estimates this would take somewhere in the region of 20 minutes per person and therefore, the number of hours required to obtain and provide the information by the fee – set out in the Freedom of Information and Data Protection (Appropriate Limit and Fees) - Regulations 2004 – of £25 per hour, would exceed the £450 threshold and as such, we have engaged the exception offered by S12(1) of the Act. To comply would mean that the cost to us exceeds the disproportionate cost limit set and would significantly divert management resources.

Find below the percentage of trained Paramedics in Moving and Handling Training based on competencies:

2017-18

Summary	
Group by	Staff Group
Staff Group	Moving and Handling - Level 2 - 1 Year
Allied Health Professionals	94.07%

2016-17

Summary	
Group by	Staff Group
Staff Group	Moving & Handling for People Handlers - 1 Year
Allied Health Professionals	95.11%

Could you provide details for the same years, about how many times allegations of drag lifting were made, and how many allegations were upheld.

The Trust does not record this information

If you are not satisfied with the information we have provided, you can request an internal review which will be carried out by someone not involved with your original request. Mr Paul Aitken-Fell is the Trust's Consultant Paramedic, his contact details are:

Paul Aitken-Fell
Consultant Paramedic
North East Ambulance Service NHS FT Trust
Bernicia House
Goldcrest Way
Newburn Riverside
Newcastle upon Tyne
NE15 8NY

If you remain unhappy with the outcome of the review, you can ultimately complain to:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



Mark Cotton
Freedom of Information Lead