Dear D.Moore

RE: Your information request: FDN - 275084

I write in response to your email of 24th February 2018 in regards to your request for information held by the Parliamentary and Health Service Ombudsman (PHSO). Your request has been handled under the Freedom of Information Act 2000.

You have requested the following:

- 1. For the year 2016/17, please provide the number of cases upheld by each of the 10 investigators who rejected the most cases.
- 2. For the same period, please provide the number of cases that each of the 10 investigators identified rejected.

You have previously provided this information to another WDTK user in a form that I would like:

https://www.whatdotheyknow.com/request/264498/response/653347/attach/3/FDN%20221058.pdf

Response:

Please see the table below providing the information you have requested. It covers the period 2016/17.

Investigat or	Number of Cases Not Upheld	Number of Cases Partly Upheld	Number of Cases Upheld	Number of Cases Discontinued/Resol ved Without A Finding	Total investigatio ns concluded
1	45	15	0	0	60
2	43	15	1	3	62
3	43	17	5	18	83
4	41	12	4	3	60
5	40	12	0	0	52
6	39	7	2	9	57
7	38	2	3	2	45
8	37	2	3	4	46
9	33	3	2	3	41
10	33	1	0	4	38

I hope that this information is useful. If you believe we have made an error in the way I have processed your information request, it is open to you to request an internal review. You can do this by writing to us by post or by email to informationrights@ombudsman.org.uk. You will need to specify what the nature of

the issue is and we can consider the matter further. Beyond that it is open to you to complain to the Information Commissioner's Office (www.ico.org.uk).

Yours sincerely

Freedom of Information/Data Protection Team Parliamentary and Health Service Ombudsman W: www.ombudsman.org.uk