

Request for information under the Freedom of Information Act 2000

Further to your email dated 17th February, in which you request the disclosure of information under the provisions of the above Act, we are now in a position to respond.

1(a) Please provide the names and positions of all senior PHSO personnel* who changed jobs within the organisation between 1 April 2017 and today. Please see below for details of positions. Job titles have been provided as disclosure of names into the public domain would be against the legitimate expectations of those concerned, and thus unfair and a breach of the first data protection principle as set out at schedule 1 to the Data Protection Act 1998. Accordingly, such information is exempt under section 40(2) of the Freedom of Information Act 2000 by virtue of section 40(3)(a)(i).

1(b) Please state the former role and new role(s) of each. Please see below

1(c) Please state the date each started their new role and, if appropriate, the date they returned to their former role or moved to another role within the organisation. Please see below

Identifier	Start Date	End Date	Original Job Title	New Job Title
F	01/09/2017		Head of Insight and Research	Head of Insight & Public Affairs
G	09/10/2017		Operations Manager	Assistant Director - Assessment
P	01/09/2017		Head of Internal Communications	Head of Internal Communications & Staff Engagement
S	01/09/2017		Legal Adviser	Head of Legal Services
T	24/04/2017		Interim Head of Planning & Performance	Head of Planning & Performance
W	12/01/2018		Director of Governance and Legal	Director of Governance and Legal and Deputy Ombudsman
Z	15/09/2017		Head of External Communications	Director of Communications
AE	01/08/2017		Human Resources Manager	Interim Assistant Director HR
AN	01/08/2017	31/11/2017	Interim Director of Finance	Interim Head of Programme Office
AN	01/12/2017		Interim Head of Programme Office	Director of Finance

AR	09/10/2017		Director of HR	Assistant Director of HR Operations
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2(a) Please provide the names of all individuals recruited externally to fill senior PHSO positions between 1 April 2017 and today. Please see below. Job titles have been provided as disclosure of names into the public domain would be against the legitimate expectations of those concerned, and thus unfair and a breach of the first data protection principle as set out at schedule 1 to the Data Protection Act 1998. Accordingly, such information is exempt under section 40(2) of the Freedom of Information Act 2000 by virtue of section 40(3)(a)(i).

2(b) Please state the position each filled. Please see below

2(c) Please state the date each started work. Please see below

2(d) If any were offered posts but did not start work please specify. Information not held

Identifier	Start Date	Change Reason	Job Title
A	12/02/2018	Starter	Director of Operations and Quality
E	25/09/2017	Starter	Interim Head of Information Assurance
K	07/06/2017	Starter	Clinical Adviser
N	06/04/2017	Starter	Clinical Adviser
O	04/09/2017	Starter	Interim Head of Insight and Public Affairs
U	07/06/2017	Starter	Clinical Adviser
V	01/11/2017	Starter	Director of HR, People & Talent
W	15/06/2017	Starter	Director of Governance & Legal
Y	05/07/2017	Starter	Chief of Staff
AA	03/05/2017	Starter	Interim Head of Information Assurance
AB	16/10/2017	Starter	Head of Programme Office
AD	05/06/2017	Starter	Head of Governance
AH	19/02/2018	Starter	Chief of Staff
AM	16/10/2017	Starter	Clinical Adviser

AO	06/04/2017	Starter	Chair and Ombudsman
AP	04/12/2017	Starter	Interim Assistant Director HR
AT	03/05/2017	Starter	Interim HR Consultant
AU	26/06/2017	Starter	Interim Director of Operational Delivery
AW	04/09/2017	Starter	Head of ICT & Accommodation

3(a) Please provide the names and positions of all senior PHSO personnel who stopped working for the organisation between 1 April 2017 and today. Please see below. Job titles have been provided as disclosure of names into the public domain would be against the legitimate expectations of those concerned, and thus unfair and a breach of the first data protection principle as set out at schedule 1 to the Data Protection Act 1998. Accordingly, such information is exempt under section 40(2) of the Freedom of Information Act 2000 by virtue of section 40(3)(a)(i).

3(b) Please state the last day of work in each case. Please see below

Identifier	End Date	Job Title
B	10/08/2017	Chief of Staff
C	28/04/2017	Clinical Adviser
D	09/06/2017	Interim Director of Governance
H	12/11/2017	Interim Assistant Director
I	09/06/2017	Clinical Adviser
J	23/06/2017	Clinical Adviser
L	25/01/2018	Clinical Adviser
M	28/09/2017	Assistant Director of Investigations
Q	24/04/2017	Head of Information Assurance
R	28/04/2017	Project Manager
X	30/09/2017	Head of ICT
AA	27/09/2017	Interim Head of Information Assurance
AC	30/04/2017	Head of Planning & Performance

AE	24/11/2017	Interim Assistant Director HR
AF	30/10/2017	Clinical Adviser
AG	30/11/2017	Head of Finance and Procurement
AI	16/06/2017	Clinical Adviser
AJ	07/11/2017	Clinical Adviser
AK	31/07/2017	Clinical Adviser
AL	08/01/2018	Exec Dir Ops & Investigations & Deputy Ombudsman
AQ	16/06/2017	Head of Digital Communications
AS	31/05/2017	Head of Risk & Assurance
AT	16/11/2017	Interim HR Consultant
AU	22/02/2018	Interim Director of Operational Delivery
AV	31/10/2017	Director of Operational Delivery

If you determine that personal information can not be provided in certain instances please provide anonymised information instead. For example, 'Mr J. Smith' could become '1', 'Ms B Jones' '2' etc.

** There are in total 62 senior personnel according to this response:*

https://www.whatdotheyknow.com/request/ethnicity_of_staff_by_grade_3#incoming-1104536

We hope that this information is useful. If you believe we have made an error in the way we have processed your information request, it is open to you to request an internal review. You can do this by writing to us by post or by email to informationrights@ombudsman.org.uk.

You will need to specify what the nature of the issue is and we can consider the matter further. Beyond that, it is open to you to complain to the Information Commissioner's Office (www.ico.org.uk).

