



Information Rights

bbc.co.uk/foi bbc.co.uk/privacy

D Hardy

Via email: request-445361-842bbe8d@whatdotheyknow.com

11 December 2017

Dear Sir or Madam

Request for Information – RFI20171664

Thank you for your request of 10th November 2017 under the Freedom of Information Act 2000 ('the Act') seeking the following information:

"Please could you supply me with statistics pertaining to television licence cancellations for the years 2014, 2015 and 2016."

Please note that "TV Licensing" is a trade mark used by companies contracted by the BBC to administer the collection of television licence fees and enforcement of the television licensing system. The majority of the administration of TV Licensing is contracted to Capita Business Services Ltd ('Capita'). Over-the-counter services are provided by PayPoint plc ('PayPoint') in the UK, and by the Post Office in the Isle of Man and Channel Islands. Marketing and printing services are contracted to Proximity London Ltd. Media services are contracted to Media Planning Limited trading as Havas Media UK. The BBC is a public authority in respect of its television licensing functions and retains overall responsibility.

As TV Licensing management information is compiled by financial year, I am providing you below with the information you have requested for the 2013/14 to 2016/17 financial year period. The data relates to licences in force where the licence has been cancelled by TV Licensing as a result of payment failure, and by customers themselves. Please also note that these figures do not include licences cancelled for customers aged 74 when they turn 75 because these fall within the Over 75 free licences category.

Financial year	TV Licence cancellations
2016/17	788,605
2015/16	817,509
2014/15	875,169
2013/14	945,751

You may also be interested to know information about licences in force for the period in question is available on the TV Licensing website at <http://www.tvlicensing.co.uk/about/foi-licences-facts-and-figures-AB18>. You will see that the number of licences in force has steadily increased during this period.

Appeal Rights

If you are not satisfied that the BBC has complied with the Act in responding to your request you have the right to an internal review by a BBC senior manager or legal adviser. Please contact us at the address above, explaining what you would like us to review under the Act and including your reference number. If you are not satisfied with the internal review, you can appeal to the Information Commissioner. The contact details are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow SK9 5AF. Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate) or you may wish to visit their website at <http://www.ico.org.uk/>.

Kind regards

Rupinder Panesar

Freedom of Information Advisor, TV Licensing Management Team

