



# Department for Transport

Mr Charles Howard-Higgins  
Chairman of Chicklade Parish  
Council  
The Firs  
Chicklade  
Salisbury  
SP3 5SU

Mr Stephen Shuster  
ROAD INVESTMENT STRATEGY  
DEPARTMENT FOR TRANSPORT  
GREAT MINSTER HOUSE  
33 HORSEFERRY ROAD  
LONDON  
SW1P 4DR  
DIRECT LINE: 0300 330 3000

Web Site: [www.dft.gov.uk](http://www.dft.gov.uk)

Our Ref: 0015321

19<sup>th</sup> October 2017

Dear Mr Howard-Higgins,

## **A303 widening project**

I refer to your request under the Freedom of Information Act 2000 for information about A303 widening project.

I am writing to advise you that following a search of our paper and electronic records, I have established that the information you requested is not held by this Department. However, my colleagues at Highways England maybe able to help you regarding your request, they can be contacted at:

Freedom of Information  
Highways England  
National Traffic Operations Centre  
3 Ridgeway  
Quinton Business Park  
Birmingham  
B32 1AF  
Email: [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk)

Telephone: 0300 123 5000

If you are unhappy with the way the Department has handled your request or with the decisions made in relation to your request you may complain within two calendar months of the date of this letter by writing to the Department's FOI Advice Team at:

Zone D/04  
Ashdown House  
Sedlescombe Road North  
Hastings  
East Sussex TN37 7GA  
E-mail: [FOI-Advice-Team-DFT@dft.gsi.gov.uk](mailto:FOI-Advice-Team-DFT@dft.gsi.gov.uk)

Please send or copy any follow-up correspondence relating to this request to the FOI Advice Team to help ensure that it receives prompt attention. Please also remember to quote the reference number above in any future communications.

Please see attached details of DfT's complaints procedure and your right to complain to the Information Commissioner.

Yours sincerely,

**Mr Stephen Shuster**

**Your right to complain to DfT and the Information Commissioner**

You have the right to complain within two calendar months of the date of this letter about the way in which your request for information was handled and/or about the decision not to disclose all or part of the information requested. In addition a complaint can be made that DfT has not complied with its FOI publication scheme.

Your complaint will be acknowledged and you will be advised of a target date by which to expect a response. Initially your complaint will be re-considered by the official who dealt with your request for information. If, after careful consideration, that official decides that his/her decision was correct, your complaint will automatically be referred to a senior independent official who will conduct a further review. You will be advised of the outcome of your complaint and if a decision is taken to disclose information originally withheld this will be done as soon as possible.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

